

doctors of bc

## REFLECTING ON SIMPLIFYING THE JOURNEY

March 1, 2017



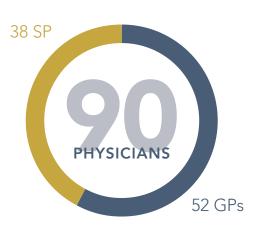
#### **FVFNT SUMMARY**

For the second year, the Joint Collaborative Committees partnered with the BC Patient Safety and Quality Council to present *Simplifying the Journey* — a full day interactive session prior to the annual provincial Quality Forum. This partnership has been a beneficial experience for both groups — providing an opportunity for the Joint Committees to showcase their work to a broader audience of collaborative partners, and facilitating the participation of physicians in the full Quality Forum.

We had **375 people** participate in the day, with energy and enthusiasm for working together, excitement in sharing ideas and confidence in the growing community of leaders committed to collaborative change in our health care system. We are grateful to the Joint Standing Committee on Rural Issues, Specialist Services Committee, General Practice Services Committee and the Shared Care Committee for their sponsorship of the event, and to the members of the Planning Committee for their dedicated work to plan and deliver a successful event.

#### WHO PARTICIPATED

3 5 TOTAL REGISTRANTS



|                                       | 14%<br>16% |
|---------------------------------------|------------|
| OTHER  QUALITY IMPROVEMENT            | 9%<br>14%  |
| PATIENT/CAREGIVER/PUBLIC              | 5%<br>7%   |
| BOARD MEMBER/SENIOR<br>EXECUTIVE TEAM | 5%         |
| ACADEMIC/RESEARCHER                   | 1%<br>2%   |
|                                       |            |

#### How long have you been involved in the work of the JCCs?











3+ YEARS

7 – 12 MONTHS 1 – 3 YEARS

#### **EVENT DESIGN**

This year's event focused on the health system priorities, and innovative thinking emerging to build more teambased approaches to care, both virtually and in person. Participants shared their ideas on transforming primary care, addressing the needs of patients requiring surgery – and the unique challenges and benefits of providing health care in rural communities.

Simplifying the Journey featured a traditional First Nations welcome and prayer, keynote speakers, panels, breakout sessions, facilitated personal action planning and a storyboard networking reception.

Seven breakout sessions presented a wide range of topics focused on primary care, surgical services and quality care in rural communities.



We also followed the journey of the Northern Health Authority, as they shared their experiences in building a new, uniquely regional model of care together, and engaged in active conversations with one another to facilitate translation of inspiration into action back in our own practices and communities.

#### **STORYBOARDS**

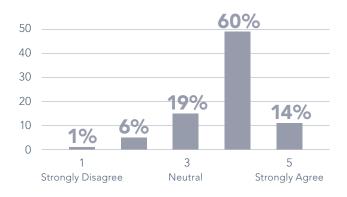
Simplifying the Journey showcased 21 storyboards. Two prestigious awards were presented by the JCC Co-Chairs during the networking reception: "People's Choice" and "JCC Co-Chairs Choice".



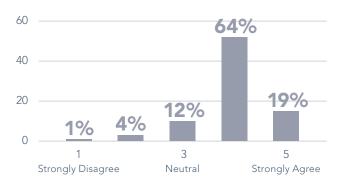
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#### PARTICIPANT FEEDBACK

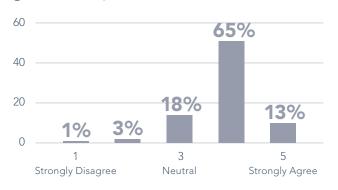
#### I learned new ideas or concepts



#### The content enhanced my knowledge



### I will be able to apply the knowledge gained to my role



## Do you think your participation today will change how you see your role in the Health Care System?

"Re-energized me to continue QI opportunities" "Absolutely — Collaboration and networking is such a vital element to achieving anything"

"Yes, inspires a desire to initiate some new ideas and to inspire other colleagues to brainstorm areas that need trouble shooting"

#### **Next Steps/Planning for Future**

Comments for improvement varied. Some participants suggested more opportunities for networking, others wanted more breakout sessions, and many indicated they prefer smaller sessions that encourage greater participation. All evaluation feedback will be incorporated into the planning cycle for next year's event.

"More time to network"

"More opportunity for interactive participation from attendees"

"Fewer lectures and more interactive. More Q&A or small group exercises"

"Increased opportunities for questions"

\*Data collected from evaluation forms from 81 anonymous participants

