



Joint Collaborative Committees Showcase Summary Report 2016



- A4 Coming Together to Create Change:
Child Youth Mental Health
& Substance Use
- B4 Child Youth Mental Health
& Substance Use
- C4 Residential Care Initiative
& Polypharmacy Risk Reduction
Practice Informed by Data



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Joint Collaborative Committees Showcase Summary Report 2016

OVERVIEW

On February 24, 2016, the Joint Collaborative Committees (JCC) held their first collective forum since the committees were established over a decade ago. The Showcase was held in partnership with the BC Patient Safety and Quality Council (BCPSQC), as a one day pre-event before the BCPSQ's two-day 2016 Quality Forum.

With the theme ***Growing Ideas for Action***, the Showcase and the Quality Forum provided a host of opportunities for quality improvement leaders to learn, network, and share ideas flowing from promising new concepts to successfully completed initiatives sponsored by the JCCs, health authorities, BCPSQC, patient partners and others. The two events provided enthusiastic evidence of growing collaboration and alignment across the BC health care system.

The JCC Showcase gathered approximately 400 health care professionals, administrators and policy leaders, including 150 family and specialist physicians, from across BC. Representatives from other Canadian provinces also participated.

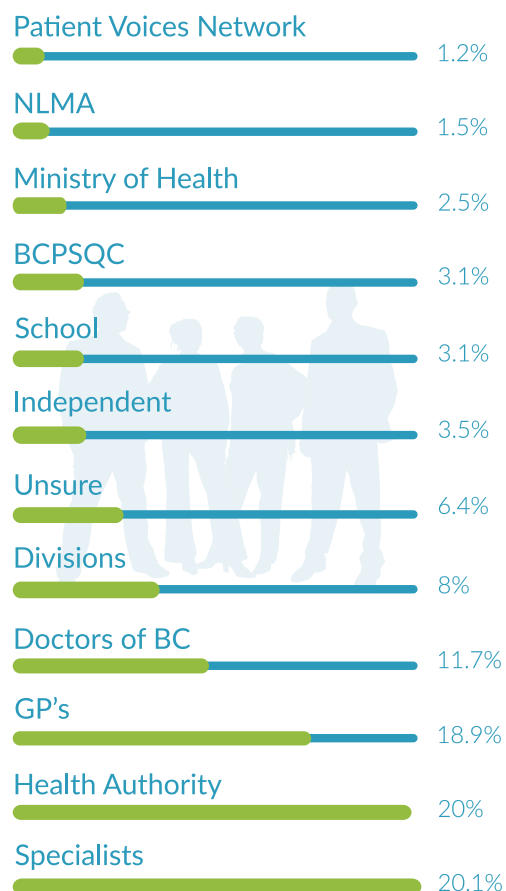
EVALUATING OUR SUCCESS

Evaluations have been collated. A selection of themes and learnings have been included in this short report for an overall picture of who attended, their likes and dislikes, and suggestions for improvements for the next Showcase event.

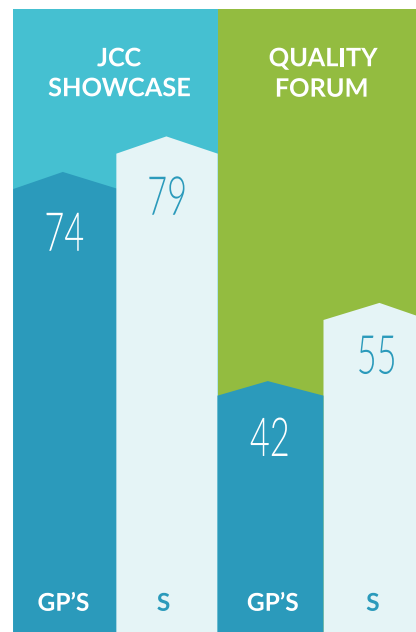


PARTICIPANT BREAKDOWN

A diverse audience of health care professionals and quality improvement leaders participated in the Showcase – including those who are actively involved in JCC supported initiatives, and others with an interest in learning about the work.



Many GPs and specialists who attended the Showcase also attended the Quality Forum



S = SPECIALISTS





DURATION OF INVOLVEMENT WITH THE WORK OF THE JOINT COLLABORATIVE COMMITTEES

Participants had a wide range of experience in the work of the JCC's – from those who have not been involved with JCC activities, to those with several years of experience in improvement initiatives through the activities of the three committees.

0-6 MONTHS



7-12 MONTHS



1-3 YEARS



3 YEARS +



I HAVE NOT BEEN INVOLVED



147	28	30	9	4	4	22	3	1
PRESENTERS	ONE-HOUR BREAKOUT SESSIONS	RAPID FIRE PRESENTATIONS	FOCUSED PRESENTATIONS	INTERACTIVE SESSIONS	LEARNING SESSIONS	STORYBOARDS	PLENARY SESSIONS	CLOSING STORYBOARD RECEPTION

APPROACHES THAT SHOWCASED THE WORK

In total, 147 presenters highlighted their work throughout 28 one-hour breakout sessions - including 30 Rapid Fire presentations, nine Focused presentations, four Interactive Sessions, and four Learning Sessions. There were also 22 storyboards, three plenary sessions, and a closing Storyboard Reception.

Evaluation data showed that participants found all session formats effective for “presenting emerging ideas,” “showcasing success” and “effectively motivating” them. Additionally, data collected from all the individual sessions showed consistently high ratings in the same categories, with not one session falling below 2.5, with 3.0 being the highest score.

The session types are outlined below:



Rapid Fire Sessions

Provided an opportunity for participants to learn key information on a number of different initiatives. The sessions gave presenters the opportunity to link common themes in their work, and highlight opportunities to build from their experience.



Focused Sessions

Provided participants with the opportunity for a ‘deeper dive’ into a single initiative or area of work, facilitating opportunities for knowledge transfer and robust discussion.



Interactive Sessions

Shifted the focus from presentation to participation – engaging participants in a two way dialogue on initial findings, promising practices, ideas and challenges in specific areas of improvement.



Teaching Sessions

Gave participants the opportunity to build skills in evaluation, change management, QI methodologies and physician practice improvement.

FINDINGS

Networking and Action

One of the most valuable opportunities provided by the Showcase, as reflected by many participants, was active dialogue and networking among physicians, allied health professionals, government and health authority leaders and patient representatives.

Many of these conversations continued over the next two days as physicians took advantage of the opportunity to also participate in the Quality Forum, engaging in discussion and sharing learnings with the full breadth of health care quality improvement activities underway in the health authorities in BC.

For many participants – this was a first opportunity to learn about the wide range of activities underway, and many new conversations were initiated on how to connect and build on learnings from these activities. Highlighted initiatives demonstrated the wide range of collaborating partners involved, including allied health professionals, health authority leadership, technology experts and others.

Comments from evaluations demonstrated that participants were almost unanimous in their view that the Showcase would influence some form of action or change in practice - and many stated that new partnerships and collaborations would be developed as a result. Other comments included:

“

Learned some fantastic tools for working with my portfolio.

Lots of new ideas that can be taken back to the local community.

*Encouraged to see how much engagement comes up, hopeful for team based care,
great to see how many specialists engaged.*

I now have ideas for a child and youth mental health team that is in crisis.

*I already contacted a participant to leverage her insight on a project I am participating in.
I think being able to connect with like-minded people or those who have done work
in our area is key.*

It already has resulted in many changes. I was astounded at how many and many more underway.

”



Most Valued

As part of the evaluation process, participants were asked which sessions or elements of the Showcase were the most valuable and why. The examples below represent just a fraction of the diverse responses received:

“

Seniors; relevant and practical.

Rapid fire presentations and breakout sessions – we have unique work.

All offered something – PQRS QI and small group learning were very interesting.

Ability to hear about people's early projects and their progress.

Enjoyed learning about the telehealth projects.

Culture change – not as easy as it sounds.

GPSC visioning, as this will lead to new ways of care.

All were full of innovation and encompassed patient perspectives and collaboration.

”

PARTNERSHIPS

The BC Patient Safety and Quality Council is the province's dedicated organization for enhancing patient safety, reducing medical errors, promoting transparency and identifying best practices to improve patient care. The JCCs have supported a number of the BCPSQC's initiatives over the years – and both groups saw this year's partnership around the Quality Forum as a major, mutually beneficial opportunity to accelerate cross-system partnership and impact.

Feedback from participants makes it clear that bringing the quality improvement and innovation work together as partners created a synergistic result that has inspired greater collaboration – built opportunities for alignment and spread – and set the stage for future partnerships.

Planning is underway for the 2017 Quality Forum – and the Joint Collaborative Committees will continue to be part of it.



OUR SUCCESS OVERALL

When evaluating the overall success of the Showcase, we were pleased that indicators of success– evaluations, email and in-person feedback, participant engagement on the day, and a fairly trouble free event - all indicated that attendees felt a high level of satisfaction with the day. The scores in the table below will provide a benchmark upon which to measure improvements for the next Showcase event.

Perceptions of the JCC Showcase across all participants

*Scale: 1 corresponds with Strongly Disagree, 5 corresponds with Strongly Agree

LEVEL OF SATISFACTION	AVERAGE
I felt the Showcase provided an opportunity to celebrate and build on achievements and activities accomplished to date.	4.4
I felt the Showcase supported partnership building.	4.4
I felt the Showcase included a diverse variety of perspectives and participants.	4.4
I felt the plenary sessions made a valuable contribution to the day.	3.95
I felt there was a good balance between plenary sessions and learning sessions.	4.13
I felt there were enough opportunities to interact with showcase participants.	4.16
The Showcase inspired me to find ways to get involved in health care improvement.	4.27



NEXT STEPS/PLANNING FOR THE FUTURE

Comments for improvement for the Showcase varied widely. Some participants suggested more structured sessions, but others wanted less structure and more interaction and discussion time.

Some of the suggestions we heard;

“

Rapid fire sessions were too short for good Q & A – reduce to 2 topics in each session.

Table discussions were great, but would have liked to see more structured sharing of what works and what people are doing.

Have an interactive component in all sessions.

More discussion – this is when the learning, personalization, sharing of potential project/ideas and inspiration happens.

”

There were additional suggestions regarding elevators, location of sessions, food, and other logistical considerations, but no dominant negative themes emerged – in fact, quite the opposite. The overall consensus and positive theme was that the Showcase should be a regular event, incorporating additional topics such as end of life care, physician assisted death, team-based care, and others.

Feedback from the evaluations and debrief meetings will be incorporated into the planning cycle for the next Showcase event.

“

Overall this was an incredible day. Thank you so much for organizing it.

One of the most valuable sessions I have ever attended.

”

Presentations and Storyboard Links

Visit rxinnovate.ca for digital stories of JCC leadership and collaboration, and thoughts the day.

Some of the JCC Showcase presentations and storyboards have been uploaded to the Quality Forum website and can be found here: qualityforum.ca/presentations/

JCC Showcase Photos



JCC Showcase 2016 Planning Committee

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