

SCC Meeting – September 25th, 2017

Summary of Key Items

1. Presentation: Richmond – Partners in Care Mental Health Project: Denise Ralph, Carrie Locke, Dr. Michael Shabbits, Dr. Robert McKenzie

- The group presented the results from their Shared Care Mental Health project, which had a goal of improving patient access to psychiatric consultations and building inter-professional practice among GPs and psychiatrists.
- A two-pronged strategy involved (1) psychiatrists providing patient consultation in GP offices; and (2) the provision of psychiatry knowledge exchange and skill-building sessions for GPs. The project incorporated sustainability and spread strategies from the start.
- Evaluation identified the following impact on patients, providers and costs:
 - 67% improvement in access for patients
 - 424 appointments shifted from facility spaces to patients' medical home
 - Enhanced consultations/inter-professional practice, ie. resurrected 'corridor consults'
 - Decreased stress and stigma for patients, and reduction of 'no-show' appointments
 - Improved knowledge of mental health services in community
- The results of the GP survey indicated that the physicians reported very high satisfaction with the support received from their Division to participate and continue with the service.

2. Update: Development of Seniors Initiative - Specialist Engagement in Patient Medical Home/Primary Care Networks – Katie Hill, Margaret English

- The latest draft of the emerging strategy for engaging specialist practice in Patient Medical Homes (PMH) and Primary Care Networks (PCN) was presented for feedback.
- The working group has incorporated the principles of the 'Medical Neighbourhood', as outlined in the US Primary Care Transformation literature, with an initial focus on improved care for frail, complex seniors with chronic co-morbidities such as cardiac, COPD, dementia, diabetes and arthritis. The goal would be to build on work that is already underway in the community and as part of the PMH/PCNs.
- The strategy outline is to invite interest from communities engaged in the PMH/PCN work, who wish to incorporate specialist practice and current and emerging work to improve seniors care into their planning approach. A small number of representative communities would be chosen to participate in the first phase, with regional meetings incorporated to facilitate rapid spread of the work.
- It was agreed that the approach will benefit from input from SSC and GPSC, as well as the Ministry of Health and senior health authority leadership, to ensure alignment, coordinated process and timing before it is launched.
- Further feedback included agreement on leveraging existing collaborative leadership structures (such as Interdivisional Strategic Councils and Collaborative Services Committees)

Action items:

- ***Katie Hill and Margaret English will present to SSC and GPSC, and will meet with Ministry of Health staff (Sharon Stewart, Shana Ooms) to gather feedback for further revision of the approach by the Specialist Engagement Working Group.***

3. Update: Child and Youth Mental Health and Substance Use (CYMHSU) Collaborative

- Valerie Tregillus provided an update on the CYMHSU Collaborative noting that Local Action Teams are working on Pathways to Care, trauma-informed care, and wrap around team care.
- Representatives from the CYMHSU Collaborative recently met with the *Guidelines and Protocol Advisory Committee* to discuss embedding ACEs into 11 existing guidelines, with the development of a stand-alone ACEs guideline.
- Registration for the *ACEs Summit* opened September 12th; to date there are 500 registered for this event with 50 on the waiting list.
- A proposal for embedding ACEs into clinical practice was re-tabled for further discussion.