YEAR IN REVIEW



2022/23

Formed in 2006 as part of the Physician Master Agreement, Shared Care works closely with the other committees (Family Practice Services Committee, Specialist Services Committee, Joint Standing Committee on Rural Issues), but has its own distinct mandate and projects. Shared Care is one of four joint collaborative committees that represent a partnership of the Government of BC and Doctors of BC.

In 2022/23, Shared Care continued to facilitate collaboration between family physicians, specialists, and partners to deliver effective health care for British Columbians, especially for those with chronic health conditions. Through the passion, innovation, and dedication of physicians and teams, Shared Care is building towards a collaborative infrastructure to support sustainable improvements for a coordinated health care system in BC.

INITIATIVES & HIGHLIGHTS Supporting Provider and Patient Mental Health

COGNITIVE BEHAVIOURAL THERAPY (CBT) SKILLS GROUP & CBT SPREAD INITIATIVE

With a curriculum initiated by the Victoria Division of Family Practice in 2015, aims to increase access to early, equitable mental health support in primary care. This program expands the knowledge and confidence of family physicians to use evidence-based psycho-social skills with their patients, and enhances collaborative care between psychiatrists and family physicians.

Physicians meet in groups to learn CBT-based skills, evidencebased strategies, and practical tools to both support their own health and well-being and use with patients.

2022/2023 Highlight:



More than 16 groups participated in Physician Wellness Training across multiple BC regions, increasing spread of the CBT Skills Group program.

Supporting patients when their symptoms require only minimal intervention not only reduces downstream costs, but also empowers patients to self-manage their symptoms.

Learn about the success of the program for patients and physicians in this <u>BCMJ article</u>.

G The ideal future would lead to better patient

satisfaction with care, improved diagnostic accuracy,

timely access, and preventative medicine,"

explains Dr Carolyn Van Schagen, a family physician

and Langley Division's board chair.

"To achieve this, it would require a high level

of trust and empathy, respect for knowledge and

understanding of cultural needs, and access to diagnostic

facilities—with the acknowledgement that

facilities present barriers to access.

physicians, residents, and nurse practitioners registered for physician wellness training

76%

of Phase 1 Registrants are family physicians 97%

will use the skills they learned in their **personal lives**

94%

will use the skills they learned in their **professional lives**

(participant survey respondents)

Indigenous Cultural Safety & Humility

CREATING A SAFE SPACE FOR INDIGENOUS PATIENTS IN PRIMARY CARE

Developed by the Langley Division of Family Practice, this project supports patients and primary care providers to feel safe and mutually respectful in their medical and health care journeys. The Division set out to develop a community and platform that provide primary care providers with opportunities to contemplate their roles in creating a safe space, being open and curious to learning, and engaging with local Indigenous voices.

2022/2023 Highlights:

5

With the Langley project ongoing, **a greater focus on Indigenous Cultural Safety and Humility** is emerging from teams submitting projects for Shared Care from across the Vancouver Coastal, Fraser, Island, Interior, and Northern Health regions.

> projects and Expressions of Interest underway with Indigenous Cultural Safety and Humility components.



physicians attended an educational session on trauma-informed care, along with representation from the Lower Fraser Valley Aboriginal Society. 40

Langley primary care offices to receive Indigenous and Metis artwork to physically represent Indigenous culture and ease the stress experienced by Indigenous patients in medical offices.



Senior Care

COORDINATING COMPLEX CARE FOR OLDER ADULTS WITH DEMENTIA

The project was developed in response to a pressing need to streamline and coordinate care across multiple physicians and service providers, improve communication channels between family and specialist physicians, health authority programs, Divisions of Family Practice, and other providers along the complex care journey of a patient living with dementia.

2022/2023 Highlights:



The project concluded, with tools created to improve communication and coordination of appointments, and help streamline the dementia care journey, including:

<u>Coordinating Dementia Tool</u> & <u>Dementia Companion Handbook</u>

100+

primary care providers plus 20 geriatricians and psychiatrists contacted for feedback on the tools

Section and tools most used by 16 physician respondents:

– Safety/Risk Assessment– Dementia Companion Handbook

A helpful outline of dementia in appointment-sized pieces

On average: strong agreement by primary care providers

SharedCareBC.ca