# October – December 2023 Quarterly Evaluation Report



### **Patient overview**



414

Patients participated in CBT Skills Foundations Groups this quarter, **primarily from the following DoFPs**: South Island (n=172), Vancouver (n=91) and Fraser Northwest (n=14)

(n=91), and Fraser Northwest (n=14)

# 2178

Patients were referred this quarter by **967** providers. On average, providers referred 2 patients each.

1 Findings are based on administrative data of physicians / patients participating during the quarter, physician evaluations surveys and patient evaluation surveys. Survey responses will not match administrative data; surveys are voluntary and open ongoing therefore may include responses from physicians / patients from other quarters.

The **highest number of referrals** were made by the following **Divisions of Family Practice (DoFP)\*:** 



Faculty of Medicine

#### **Impacts on Phase 1/Physician Wellness Participants** Learning and applying CBT Skills

Based on survey responses of Phase 1 / Physician Wellness participants this quarter (60 of 88; 68% response rate), over 90% agreed they will use CBT skills in their personal and professional lives.

> I will use CBT Skills in my personal life (n=60)

I will use CBT skills in my professional life (n=60)

The program made me feel more connected to my colleagues (n=60)

> The program energized me in my work (n=60)



#### Satisfaction with the program

Based on survey responses of Phase 1 / Physician Wellness participants this guarter (n=60), over 90% agreed they would recommend the program to others and it was a valuable use of their time.



of physician wellness participants (59 of 60) would recommend the program to colleagues

of physician wellness participants (57 of 60) would recommend the program to patients



of physician wellness participants (58 of 60) agreed the program was a valuable use of their time

#### Interest in becoming a CBT Skills Group Facilitator

Based on survey responses of Phase 1 / Physician Wellness participants, **33 physicians** (57%; 33 of 58) would like to be trained to become a CBT Skills Group facilitator.

Of these 33 physicians...

30% (10 of 33) WERE ALREADY interested when they started training

70% (23 of 33) **BECAME** interested by the end of training

#### **Professional Fulfillment & Burnout**

Physicians are requested, at the start and end of their training, to complete a survey which employs the Stanford **Professional Fulfillment Index**<sup>2</sup> to investigate the wider impacts of the training. Findings from these surveys will be analyzed annually, once a sufficient sample size is available.

The following feedback was received from physician wellness participants this quarter:

"Learning about the triangle of experience, the STOPP tool, and revisiting it each time really solidified the learning. I think the repetition was key."

- Physician wellness participant

"The written content in the workbook - it is easily digestible, practical, nicely formatted to highlight key points, and I love the reference system to tools that align with concepts. will be able to use this for continued reference!"

- Physician wellness participant

<sup>2</sup> The <u>Stanford Professional Fulfilment Index (PFI)</u> is a 16-item instrument that covers burnout (work exhaustion and interpersonal disengagement) and professional fulfilment. Response options are on a five-point Likert scale. Scale scores are calculated by averaging the item scores of all the items within the corresponding scale. Scale scores can then be multiplied by 25 to create a scale range from 0 to 100. Higher score on the professional fulfilment scale is more favourable. In contrast, higher scores on the work exhaustion or interpersonal disengagement scales are less favourable.







## Impacts on Participating Patients Learning and applying CBT Skills

Based on survey responses of patients who participated in a group this guarter, over 80% agreed that as a result of the group they are more confident managing their emotions.

Strongly Agree	Agree	Neutral	Disagree	Strongly	Disagree
l am more cor my e	nfident m emotions		19%	65%	13% <mark>2%</mark>
l am better able to respond to myself with kindness and compassion (n=432)			18%	65%	13% - 3% - 1.2%
My ability to manage my mental health symptoms has improved (n=432)			20%	60%	14% - 1.6%
I feel better equi			19%	59%	18% - <b>2%</b>

"I liked the scientific information we received in how our brains and emotions worked and learning the truth that we could change. That was a big aha for me." – Patient participant

#### Satisfaction with CBT Skills groups

extremes of emotion (n=431)

Based on survey responses of patients who participated in a group this guarter, over 90% agreed they felt safe in the group and would recommend it to friends and family.



of patients (423 of 441\*) agreed or strongly agreed they felt safe in the group. This level of agreement was similar across both white and racialized patients. (\*of the other 3%, 1% were neutral, 0.9% disagreed and 2% strongly disagreed)



of patients (413 of 441) agreed, or strongly agreed, they would recommend this program to friends and family

"Just being able to identify negative thought patterns and realize I have the power to change them is immeasurably helpful and hopeful."

Patient participant

#### **Depression and anxiety severity**

Patients are requested, at the start and end of their group, to complete a survey which employs the Patient Health Questionnaire 8<sup>3</sup> (PHQ-8) and the Generalized Anxiety **Disorder 7**<sup>4</sup> (GAD-7) to investigate impacts of CBT Skills on depression and anxiety, respectively. There was an insufficient number of completed PHQ-8 and GAD-7 scores available for analysis at the time of preparing this summary.

The following feedback was received from patient participants this quarter:

"[CBT Skills Groups] helped me understand a lot, **improving my** awareness and toolsets for managing anxiety and mental exhaustion."

– Patient participant

"I felt very safe to share my experiences with the group. The group allows you to be surrounded by individuals with a commonality and although all of our experiences are different, it allowed me to not even consider being judged or not fit in with the group. Thank you for having this program."

– Patient participant

<sup>3</sup> The <u>PHQ-8</u> is an 8-item instrument for screening, diagnosing, monitoring and measuring the severity of depression. Responders are asked to rate the frequency of depression symptoms in the last 2 weeks on a Likert scale ranging from 0-3. Items are summed to provide a total score. In terms of the depression severity, a score of 1-9 is considered 'minimal, 10-14 mild, 15-19 Moderate, 20-24 Severe. Only patients with a score of 18 or less at time of referral are eligible to register for CBT Skills Groups.

<sup>4</sup> The GAD-7 is a 7-item questionnaire for screening and severity measuring of generalized anxiety disorder (GAD). The GAD-7 score is calculated by assigning scores of 0, 1, 2, and 3, to the response categories of 'not at all', 'several days', 'more than half the days', and 'nearly every day', respectively, and adding together the scores for the seven guestions. Scores of 5, 10, and 15 are taken as the cutoff points for mild, moderate and severe anxiety, respectively.





