

PARTNERING WITH SHARED CARE

Each month the Shared Care Committee (SCC) reviews Expressions of Interest (EOIs) and Proposals submitted from communities/Divisions of Family Practice interested in engaging in Shared Care work. The following are details of approved 'new and ongoing' partnerships from the meeting.

NEW OR ONGOING PARTNERSHIPS

Approved Proposals

- [Maternity Spread Network](#) – South Island Division
[eCase – Providence Health](#)
SCC approved continuation of the eCase prototyping.

eCase is a text-based secure model allowing family physicians to ask non-urgent questions of their specialist colleagues, as well as providing the ability to send accompanying patient documents (test results, images, patient history etc.) for the specialist's review. Responses are provided within a week.

- **Surgical Services Strategy**
Background: Shared Care had identified the goal of supporting the Surgical Strategy with remaining funds from the [Surgical Patient Optimization Collaborative \(SPOC\)](#). These would be allocated by the end of the fiscal year and directed to both short and long term strategies.

Decision: It was agreed in principle to fund Option 1 presented, which will engage physicians in surgical service activities through the Health Authorities for up to \$500k for 2019/21 and 2020/21 for a total of 1M.

PRESENTATIONS

Patient Summaries Project, Victoria Division of Family Practice– Dr Laura Phillips (GP Lead), Kristin Atwood (Project Manager)

- Patient summaries were developed as a mechanism for effective information transfer between community and acute care providers.
- Using feedback from physicians, Patient Summary templates were designed to be compatible with many different EMR systems.
- The project team worked closely with Dr. Douglas Kingsford to align their project with the Digital Health Strategy.
- Impacts from the project include:
 - Improved continuity of care for patients' entering the acute care system.
 - Consistent sharing of longitudinal information for acute care providers, resulting in better discharge summaries and planning, and improved coordination of care following discharge.
- Next steps include:
 - Connecting with the Specialist community, long-term care facilities, and community health services.
 - Developing and testing templates across multiple EMRs.
 - Continuing the work on billing and integrating on a provincial level.
- Clarification was provided around the linking of Patient Summaries to Patient Outcome Data; The Divisions of Family Practice do not have access to this information, but the Health Authorities do.
- Discussion was held around engaging the Health Authority in this work, and the desire to integrate the Patient Summary as an essential part of the system.
- It was identified that the fee code doesn't exist to pay GPs for creating the patient profiles.

SCC Strategic Goals, Performance Measures and Evaluation plan, 2019/20 and 2020/21—Robyn Kurokatawa and Paul Chaulk, RKL Inc.

- 5 strategic goals for 2019/20 and 2020/21 were outlined and actions identified for each strategy. The strategies include:
- Strengthen processes and measurement approaches to ensure Shared Care Committee goals, objectives and expected outcomes are known and directly integrated into all activities.

FOCUS OF SHARED CARE COMMITTEE

Developing innovative approaches to improving collaboration between GPs, GPs with focused Practice, and specialist physicians, and spreading success through Spread Networks and other strategies.

- Continue to support local innovation activities and harvest the learnings.
- Formally select successful innovations which will result in substantive measureable impact on health service delivery and outcomes across the province.
- Define and implement a suite of performance indicators to measure work processes and achievement of desired outcomes.
- Define and conduct formal Shared Care evaluation at the local activity and provincial level.
- Discussion was held around the sustainability of projects, recognizing that it is sometimes required to change how physicians are paid in order to sustain a project.
- It was noted that the tactical planning of future projects will ensure the sustainability of spreading projects moving forward.
- JCC Directors are working towards identifying common measures across the JCCs in the coming year.

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