



## 2021 Shared Care Physician and Project Leads Workshop | Participant Feedback

Overall feedback on Workshop - aggregate scores across all sessions (agree and strongly agree):



### What you told us DURING the Workshop

#### SCC—what works well:

- Collaboration leverages the strengths of each provider’s skill sets.
- Diversity of teams has led to many successes and relationship development.
- Coming together as a community to address challenges is highly effective.
- Work provides high levels of satisfaction.
- Physicians have opportunities to “upskill” for more confidence in certain areas of care - i.e., CBT, psychiatry, CoP activities.
- Teams have a passion to spread. Partnerships are key – SCC, divisions, HAs, and PCNs.

#### Challenges associated with SCC work:

- Addressing fee codes that are not conducive to collaboration or changes in clinical work. Lack of funding models: “I now understand why nobody wants to do this work.”
- Sustainability, including the factor of continual changes in HA staff involved in projects.
- Scaling up spread.

#### Opportunities for SCC to explore:

- Creating mentorship opportunities between new and experienced project leads.
- Using virtual care to spread initiatives, especially for rural and remote areas.
- Facilitating partnership building beyond local grassroots level to establish relationships for project sustainability.
- Taking on system challenges to reduce the physician burden.
- Providing opportunities to discuss project failures and challenges so future projects can be more sustainable. Start by asking “What would it take for this project to fail?” to provide accountability early on.
- Increasing ways of sharing and learning about each other’s work.