

Shared Care Communities in Action





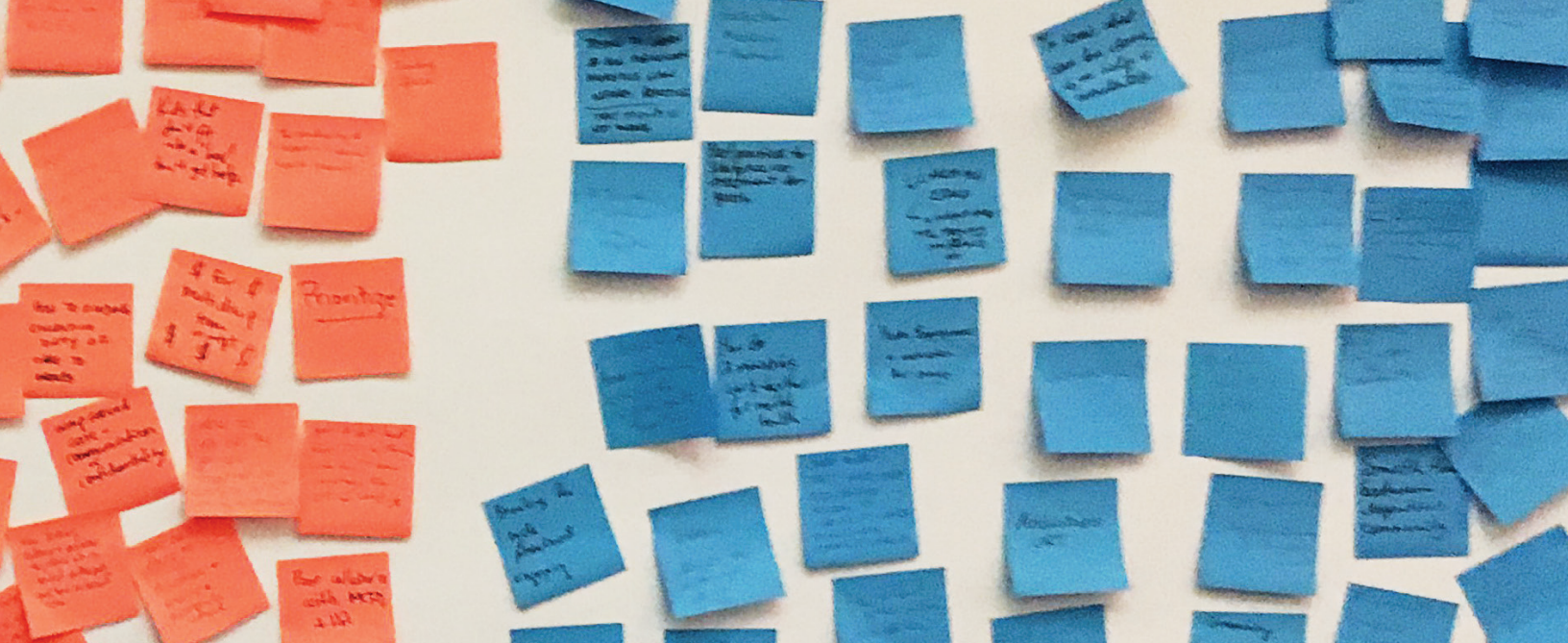
Our goal is to encourage the spread of successful work by connecting communities to learn from each other, and to share tried and tested strategies and resources to inform future innovative projects.

For a number of years now, the Partners in Care/Transitions in Care (PiC/TiC) initiative has focused on GP and Specialist co-led projects – central to all Shared Care work – to improve coordination of patient care among providers (Partners in Care) and between care settings (Transitions in Care). PiC/TiC activities are most commonly focused on making improvements at the community level – with strong potential for spread regionally or provincially.

Since 2017, in addition to PiC/TiC projects, Shared Care has been taking a new approach to innovation and supporting spread of successful work with the introduction of new initiatives and ‘Spread Networks’ linking communities interested in improving care for priority populations. These are: the Coordinating Complex Care for Older Adults Initiative, and Maternity, Chronic Pain, Adult Mental Health & Substance Use (AMHSU), and Palliative Care networks.

This booklet provides details of all PiC/TiC projects, spread initiatives and networks since 2010. The information includes the region, fund holder, project title, description and status.

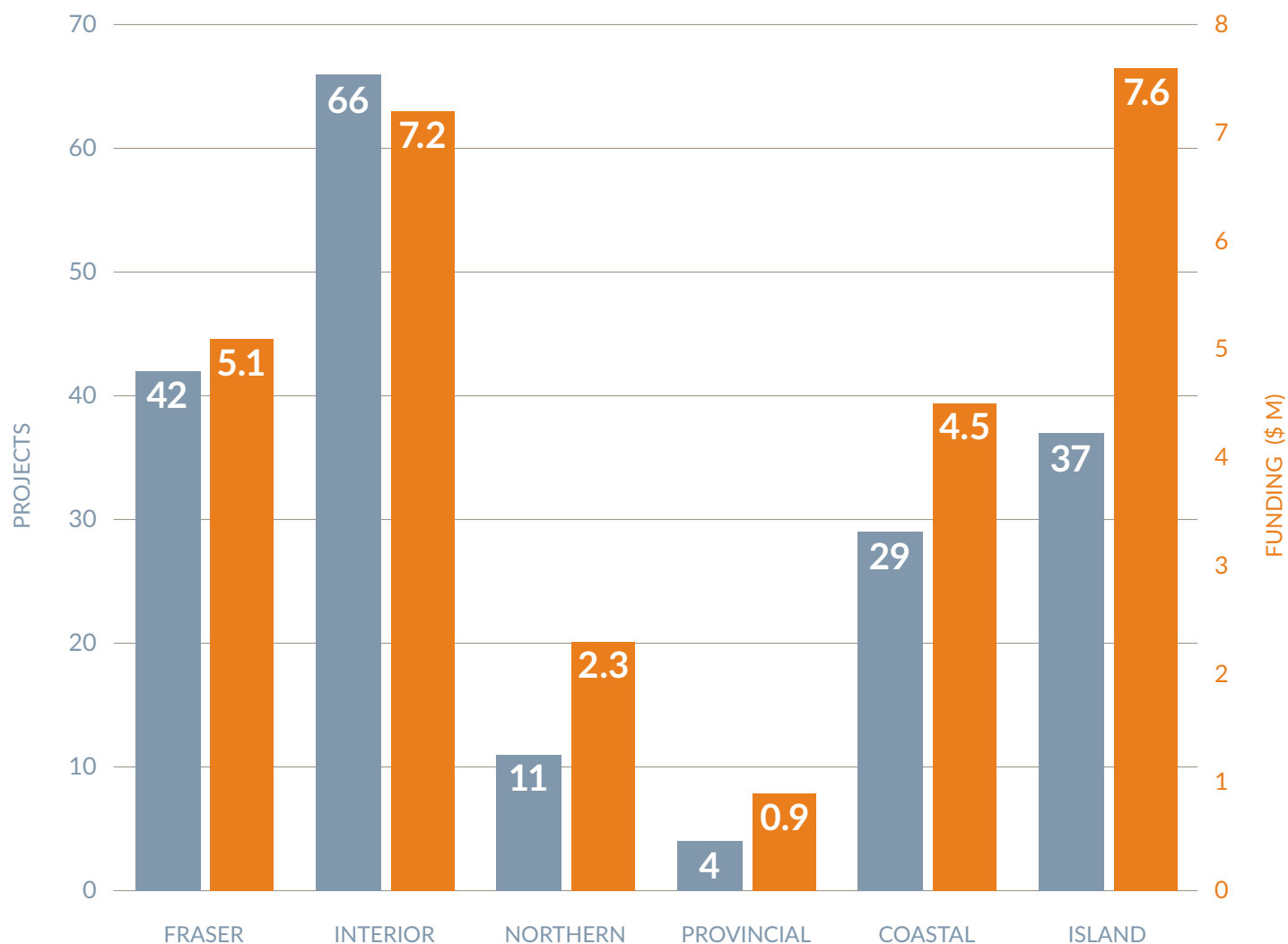
We hope you will find this resource of value as you explore opportunities to improve our health system in your community.



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PiC/TiC & Spread Network Projects by Region



Of the total **284** Shared Care projects, **189** (67%) were supported through Partners in Care/Transitions in Care (PiC/TiC) initiative, Coordinating Complex Care for Older Adults, and Spread Networks.

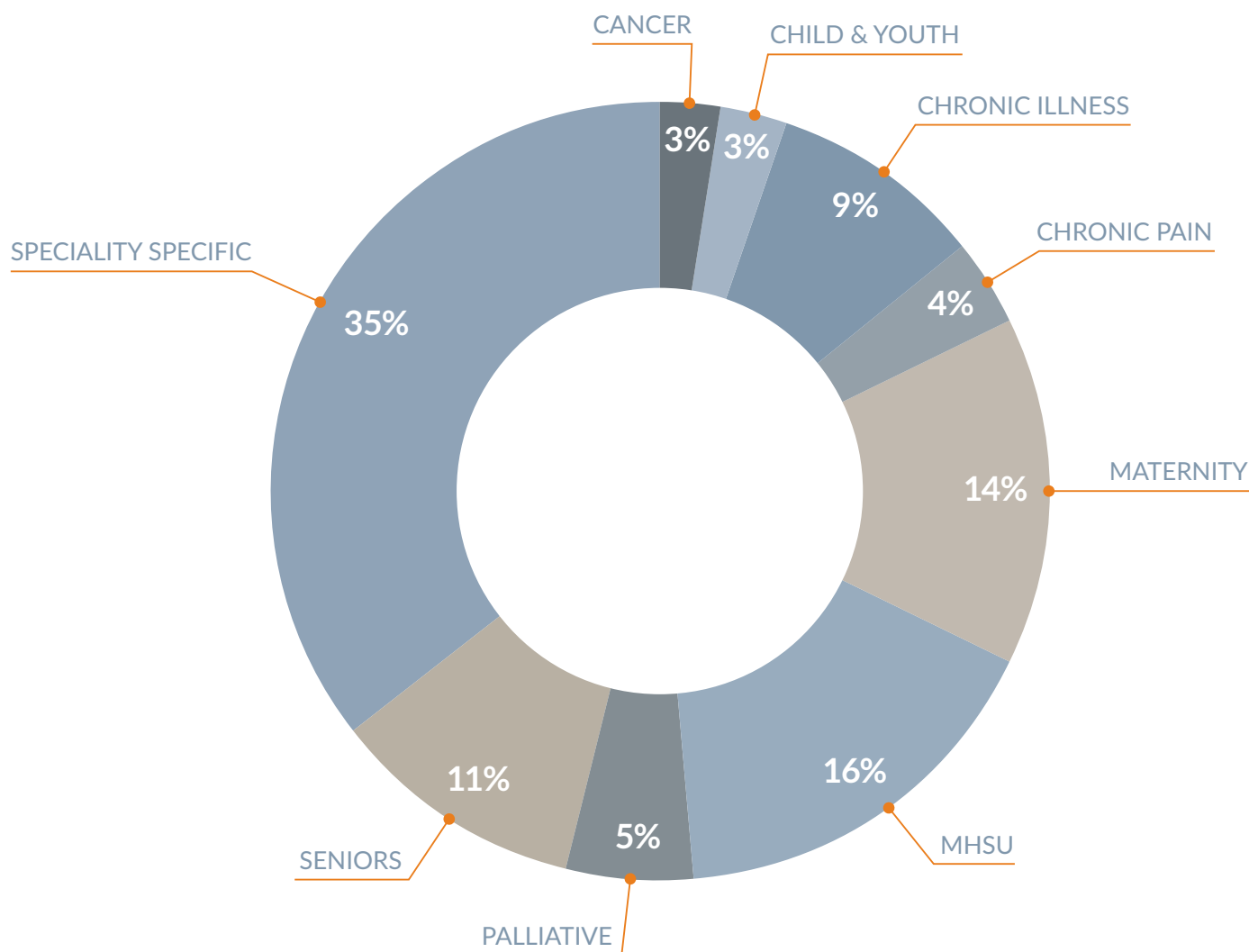
67%

Comparing number of projects and funding across regions without context can be misleading, as the size of the project is not reflected here. Some regions have a large number of small projects, and others have a small number of large projects.

SPREAD INITIATIVES Since 2017, Shared Care has been taking a new approach to supporting the spread of successful work by developing initiatives and spread networks that link communities with an interest improving care for priority populations. These are: Maternity, Chronic Pain, Palliative Care, and Adult Mental Health & Substance Use (AMHSU). A total of **41** of these projects are included in the above data.

PiC/TiC & Spread Network Projects since 2010: **189**

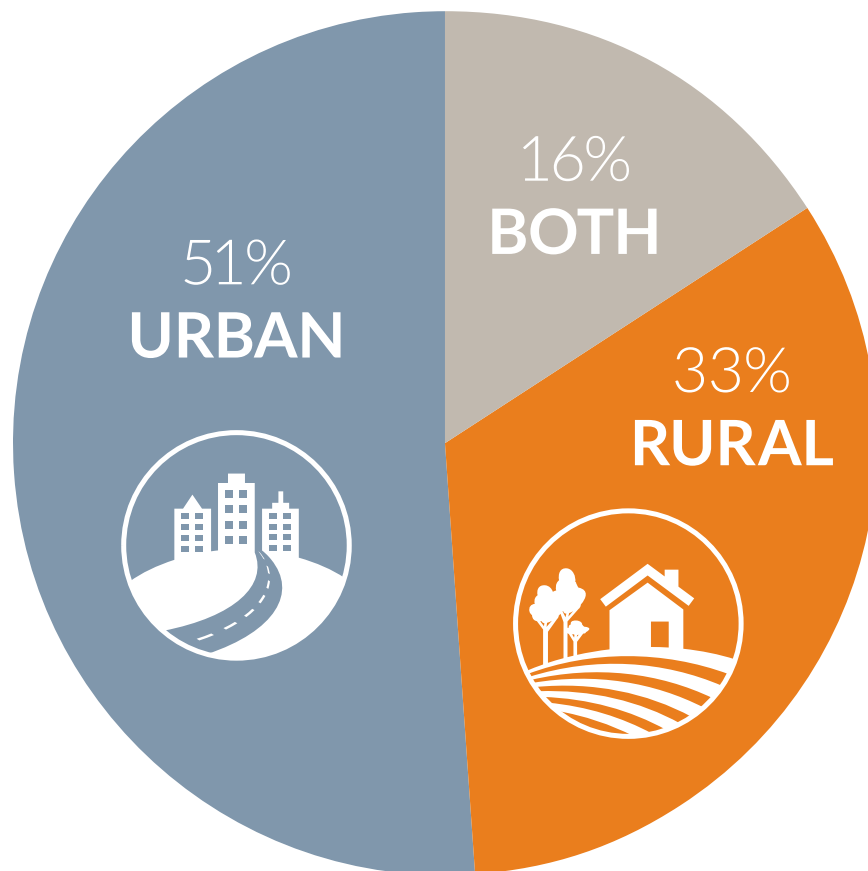
PiC/TiC & Spread Network Projects by Population



The Specialty Specific category indicates the wide range of Specialties involved in Shared Care projects. These include but are not limited to: Addictions, Anesthesia, Cardiology, Internal Medicine, Dermatology, Emergency Medicine, Endocrinology, Gastroenterology, General Surgery, Nephrology, Orthopedics, Radiology, Respiratory Medicine, Rheumatology, Telehealth, Thoracic, Transgendered Health.

PiC/TiC & Spread Network Projects since 2010: **189**

Rural vs Urban Projects



Although the population of BC is largely centred in urban areas, Shared Care work is quite evenly balanced between urban and rural communities.



PiC/TiC & Spread Network Projects since 2010: **189**

FRASER HEALTH AUTHORITY PROJECTS (FHA)

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PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Implementing a Medical Neighbourhood for Older Adults w Complex Conditions (CCC)	Abbotsford Division	Physician groups wanting to engage GPs, Specialists, GPs with Focused Practice, and other health professionals, in innovative and effective ways to coordinate care for older adults with complex medical conditions and frailty. Chronic co-morbid conditions to be addressed include a combination of arthritis, COPD, cardiac, dementia, and diabetes.	In progress	Geriatric Medicine, Cardiology, Nephrology	Seniors	Coordinating Complex Care
Strengthening Medical Imaging	Abbotsford Division	Improve timeliness and appropriateness of medical imaging exams for Abbotsford patients through improving the referral process, identification of level of urgency, education about appropriateness, and improving communication between medical imaging and GPs.	In progress	Radiology	Speciality Specific	Spread and Sustainability
Cervical Cancer	Abbotsford Division	Bring FPs, Specialists, Fraser Health, BC Cancer Agency, key community organizations and patients together to develop culturally appropriate communication and clinical pathways for cervical cancer screening.	Complete	Obstetrics & Gynecology	Speciality Specific	PiC/TiC
Maternity Pathway Initiative	Abbotsford Division	Project is to bring FPs, Specialists, Fraser Health, community organizations and patients together to address gaps in communication and awareness around maternity care and services in Abbotsford and Mission.	Complete	Obstetrics & Gynecology	Maternity	Maternity Network
Transgender Patient Pathway	Abbotsford Division	Care providers in the Abbotsford-Mission area are seeking a clear and consistent process for transgender-specific health care services. The existing services are not widely known by the transgender patients and the health care community.	Complete	Transgendered Health	Speciality Specific	PiC/TiC
Chronic Pain Network	Chilliwack Division	Shared Care has initiated a new spread network to improve care for patients with chronic pain, and to support communities in the spread of successful work across BC.	In progress	Pain	Mental Health & Substance Use	Chronic Pain Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Strengthening Palliative Care	Chilliwack Division	Improve palliative care journey for Chilliwack patients through improving the referral process, provider education, ease of collaboration and communication between GPs, the Palliative Program and community resources (i.e. Hospice), and patient education.	Emerging	Palliative Medicine	Palliative	Palliative Care
Mental Health Substance Use (MHSU)	Chilliwack Division	Through a collaborative planning approach, we will identify implementation opportunities that promote a more effective, efficient and sustainable health care system by improving connections and communication pathways between mental health SCSP and community primary care providers. The Steering Committee, led by a dedicated group of 3 physicians and 1 nurse practitioner, will engage key stakeholders and partners including: GPs, nps, psychiatrists, mental health clinicians.	Emerging	Psychiatry	Mental Health & Substance Use	Adult Mental Health & Substance Abuse (MHSU)
Radiology	Chilliwack Division	The division is proposing to bring FPs, specialists, radiologists and Health Authority staff together to review the current referral process, identify opportunities for QI and collaboratively develop and implement an improved referral process.	Complete	Radiology	Speciality Specific	PiC/TiC
Assisted Independent Living	Delta Division	People enter Assisted Living (AL) and Independent Living (IL) for many reasons, but a substantial number of residents are frail older persons with limited social/family supports who are facing difficulties associated with multiple chronic illnesses. What will it take to provide access to a primary care provider for Assisted Living/Independent Living (AL/IL) residents in the communities of Ladner and Tsawwassen and reduce visits by AL/IL residents to the ED for non-urgent issues.	In progress	Emergency Medicine, Geriatric Medicine	Seniors	PiC/TiC
Maternity Network	East Kootenay Division (Golden)	Improve interprofessional collaboration in maternity care.	Emerging	Obstetrics & Gynecology	Maternity	Maternity Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Improved Access and Referrals to Geriatric Care & Services (CCC)	Fraser Northwest Division	Physician groups wanting to engage GPs, Specialists, GPs with Focused Practice, and other health professionals, in innovative and effective ways to coordinate care for older adults with complex medical conditions and frailty. Chronic co-morbid conditions to be addressed include a combination of arthritis, COPD, cardiac, dementia, and diabetes.	Emerging	Geriatric Medicine, Palliative Medicine, Hospital Medicine	Seniors	Coordinating Complex Care
Maternity Network	Fraser Northwest Division	Improve interprofessional collaboration in maternity care.	Emerging	Obstetrics & Gynecology	Maternity	Maternity Network
Advance Care Planning	Fraser Northwest Division	Development of a community based strategy to improve the understanding, take-up and implementation of Advanced Care Planning.	Complete	Hospital Medicine	Speciality Specific	PiC/TiC
Discharge Planning & Communications	Fraser Northwest Division	This project involved Eagle Ridge Hospital and a trial ward at Royal Columbian notifying GPs by fax when a patient is admitted to ward. Fax notification is attempted with every physician, regardless of location.	Complete	Emergency Medicine, Hospital Medicine	Speciality Specific	PiC/TiC
ERAS	Fraser Northwest Division	Enhanced Recovery After Surgery (ERAS) pathway by engaging family physicians in the optimization of ERAS surgical patients through select pre-operative interventions for colorectal cancer.	Complete	Anesthesia	Speciality Specific	PiC/TiC
GI	Fraser Northwest Division	Development of referral acknowledgement, guidelines for determining level of urgency and information to include with referrals and "red flags, clinical pearls and workups" for specific conditions that are easily accessible on the Pathways web site.	Complete	Gastroenterology	Speciality Specific	PiC/TiC
Orthopedic	Fraser Northwest Division	GPs & SPs working together to identify criteria/processes for urgent and non urgent referrals, guidelines for conservative management of non-surgical orthopedic conditions, posting of orthopedic resources for GPs and patients on Pathways website.	Complete	Orthopedics	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Orthopedic (MSK Medicine) Phase 2	Fraser Northwest Division	GPs & SPs working together to identify criteria/processes for urgent and non urgent referrals, guidelines for conservative management of non-surgical orthopedic conditions, posting of orthopedic resources for GPs and patients on Pathways website.	Complete	Orthopedics	Speciality Specific	PiC/TiC
Pediatrics	Fraser Northwest Division	Working with the Youth Transition Shared Care team to improve referrals from GPs to SPs.	Complete	Pediatrics	Child & Youth	PiC/TiC
Psych/ Mental Health	Fraser Northwest Division	This project goal was to improve the flow of communication from Mental Health Centres to GP offices, improve quality of referral requests to MCHs from GPs, development of Rapid Access clinics in New Westminster and the Tri Cities.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
Rheumatology	Fraser Northwest Division	Developing criteria for urgent vs. non-urgent referrals, embedding referral acknowledgement into the Specialists' EMR, developing materials for Improving Referrals, e.g. work-ups for specific conditions, and Red Flags.	Complete	Rheumatology	Speciality Specific	PiC/TiC
Complex Care Multi-Morbidity Patient Project	Langley Division	Provide access to the essential services to more multi-morbid, complex patients in navigating the health care pathways.	In progress	Geriatric Medicine	Palliative	PiC/TiC
Youth to Adult Mental Health Substance Use	Langley Division	Patients describe care after 18 as a huge stumbling block with long wait times, lack of formal services, minimal case management support, lack of access to mental health specialist and the treatment of care markedly different from what they are used to as youths. Aimed at young adults between the ages of 18 to 24.	In progress	Psychiatry	Mental Health & Substance Use	PiC/TiC
Chronic Pain Management & Opioid Dependency	Ridge Meadows Division	Residents of Maple Ridge and Pitt Meadows were unable to get the support they needed to obtain prescriptions for pain management from their physicians and family physicians feel limited in their ability to care of patients experiencing addictions.	In progress	Addictions Medicine, Pain	Chronic Pain	Chronic Pain Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Coordinating Complex Care for Older Adults (CCC)	Ridge Meadows Division	This project will bring together family physicians, specialists, allied health professionals and community partners to improve coordination of care for older adults with complex medical conditions including dementia, COPD, and cardiac care. This project will 1. Develop strategies to improve communication and care coordination, leveraging the Division's Physician Network of Seniors. 2. Initiate pilot test for GP to Specialist consultations 3. Ensure patient access to education and other resources.	In Progress	Cardiology, Geriatric Medicine, Respiratory Medicine	Seniors	Coordinating Complex Care
Keeping Frail Elderly Patients Supported at Home	Ridge Meadows Division	Prevent avoidable hospital visits by supporting frail seniors patients through a team based care support model that delivers support to elderly patients at home.	In progress	Geriatric Medicine	Seniors	PiC/TiC
Referral Improvement Program – Strengthening Team-Based Care	Ridge Meadows Division	Family Physicians have expressed challenges providing complete and comprehensive care for patients that require specialist referrals. The project goal is to enhance the project journey by improving team-based care and streamlining access to specialist and hospital-based services.	In progress	Multiple	Speciality Specific	PiC/TiC
Timely Access to Adult Mental Health	Ridge Meadows Division	Patients are experiencing lengthy delays in getting MH treatment from specialists. Alternatively, patients treated at GP's office without specialist expertise, sent outside community, or patients feel discouraged and decide not to pursue treatment.	In progress	Psychiatry	Mental Health & Substance Use	PiC/TiC
Adult Mental Health & Substance Use	Ridge Meadows Division	To develop sub-speciality skills and a network of family physicians in adult mental health to support better patient care, communication among providers, and provides resource expertise to the medical community.	In progress	Psychiatry	Mental Health & Substance Use	Adult Mental Health & Substance Use
Chronic Pain	Ridge Meadows Division	To develop sub-speciality skills for family physicians to help form a collaborative physician network, build capacity, and create resources to improve patient access to timely care.	In progress	Pain	Chronic Pain	Chronic Pain Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Maternity Network	Ridge Meadows Division	To spread the interprofessional collaborative approach to maternity care. This includes a triad leadership model involving Family Practitioners, Obstetricians, and Registered Midwife Leads, and engagement and partnership with other allied health, health authority representatives, and relevant stakeholders.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network
Acute Care Transitions	Ridge Meadows Division	Improve communication between FPs, Hospitalists and ED physicians, improve patient outcomes and provider experience, reduce duplication of diagnostic tests and improve efficiencies by streamlining processes and providing collaborative care.	Complete	Emergency Medicine, General Surgery	Speciality Specific	PiC/TiC
Collaborative Care Model for disadvantaged seniors	Ridge Meadows Division	Improve access to and awareness of community supports by developing a collaborative care model for disadvantaged seniors that involves GP's, SP's, NP's and home/community supports.	Complete	Hospital Medicine	Seniors	PiC/TiC
Referral Radiology	Ridge Meadows Division	Increasing trend towards patients travelling outside of the community to receive radiology services. Specifically patients are receiving services in private clinics in Abbotsford and Coquitlam, some even travelling as far as New Westminster.	Complete	Radiology	Speciality Specific	PiC/TiC
Neuropathways: Improving Access, Capacity and Communication	Surrey/ North Delta Division	With patient wait times in excess of 27.6 weeks (nearly seven months), improving the "(neuro) pathway" for patients from their community-based Family Physicians to Neurologist consult and back again is a top priority. The impact of long wait times has many negative consequences, one is the mental anguish experienced by the patient regarding uncertainty, which can negatively impact overall health outcomes.	In progress	Neurology	Speciality Specific	PiC/TiC
Maternity Network	Surrey/ North Delta Division	To improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Mental Health (Anchor)	Surrey/ North Delta Division	Improved communication and referral process to mental health.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
RACE	Surrey/ North Delta Division	Expansion of RACE to the Surrey North Delta region; testing of new technology.	Complete	Anesthesia, Cardiology, Endocrinology & Metabolism, Gastroenterology, Nephrology, Neurology, Telehealth	Speciality Specific	PiC/TiC
RELAY Project: Nephrology	Surrey/ North Delta Division	Identification and addressing of gaps at clear points in the patient's CKD journey (e.g. pre-transplant, post-transplant, palliative); patient education with a focus on the southeast asian population.	Complete	Nephrology	Chronic Illness	PiC/TiC
GP Specialist Referral Improvement Project	White Rock South Surrey Division	Engage GPs and Specialists in the WRSS area and encourage adoption of shared principles that support the BC College of Physician and Surgeons' guidelines for referrals between GPs and Specialists. Entire project cost is: \$146,000 - \$90k funded by Shared Care: \$56k funded by DTO. (Pathways project and platform development).	In progress	Emergency Medicine	Speciality Specific	PiC/TiC
Hospitalists/GP Communication admission to discharge	White Rock South Surrey Division	There is a lack of communication between the hospitalist and GP to detail any workups or services provided, potentially leading to the duplication of services. Collaborative planning between the hospitalist and GP lacks support.	Complete	Hospital Medicine	Speciality Specific	PiC/TiC

INTERIOR HEALTH AUTHORITY PROJECTS (IHA)

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PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Interior EASE	Central Interior Rural Division	Engagements through a Shared Care EOI completed this year with five Divisions of Family Practice within the Interior Health Authority confirm that communications challenges between physician colleagues are common across all parts of the region.	In progress	Cardiology	Speciality Specific	PiC/TiC
Maternity Network	Central Okanagan Division	Improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network
Communication Pathways for Admission & Discharge of Patients	Central Okanagan Division	Lack of coordinated communication between physicians transferring patients in and out of KGH, including KGH ED.	Complete	Gastroenterology, Obstetrics & Gynecology, Emergency Medicine	Speciality Specific	PiC/TiC
Communication Pathways for Admission & Discharge of Patients – Residential Care/ Polypharmacy	Central Okanagan Division	Working to improve challenges between primary care and residential care, related to transfer of patients without an MRP, lack of quality clinical assessments in residential care and poor communication between providers in different care settings.	Complete	Geriatric Medicine	Seniors	PiC/TiC
Gastroenterology	Central Okanagan Division	Improving communication between GPs and SPs, in collaboration with KGH, with the goal of reducing wait time for patients referred for GI consultations or procedures.	Complete	Gastroenterology	Speciality Specific	PiC/TiC
Geriatric Psychiatry	Central Okanagan Division	Increasing access to geriatric psychiatry by building community capacity and improving referral processes. Project scope is limited to psychiatrists/GPs working with MH and IH MH services, with a specific focus on geriatric patients.	Complete	Geriatric Medicine, Psychiatry	Seniors	PiC/TiC
Maternity and Child	Central Okanagan Division	This project aims to improve patient care by strengthening relationships between physician groups, co-developing standards of practice, and applying best practices for the approximately 1,600 deliveries per year at the Kelowna General Hospital.	Complete	Obstetrics & Gynecology	Maternity	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Psychiatry	Central Okanagan Division	Building GP-Psychiatry collaboration to improve timely access to assessments, reduce uncertainty about who is accepting patients and inconsistent communication between psychiatrists and GPs.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
Radiology (medical imaging)	Central Okanagan Division	Improve referral and ordering patterns for diagnostic imaging, in order to tackle concerns expressed by GP with regards to inefficiency of communications with urgent radiology referrals related to ultrasounds and CT scans.	Complete	Radiology	Speciality Specific	PiC/TiC
RACE	Central Okanagan Division	Would like to expand and help spread the RACE line. This project will aim to bring together a number of stakeholder groups to develop a RACE program for the Central Okanagan area. The program will start by engaging with all specialties.	On hold	Endocrinology & Metabolism, Obstetrics & Gynecology, Orthopedics, Physical Medicine & Rehabilitation, Radiology	Speciality Specific	PiC/TiC
A Person/ Family Centred- Approach to Transitions in End of Life Care	East Kootenay Division	Leveraging and spreading learnings and tools from other palliative care projects, the East Kootenay Division of Family Practice in collaboration with their Specialists, patients and their Health Authority palliative care improvement project to strengthen the quality of palliative care for patients at the end of life.	In progress	Palliative Medicine	Palliative	Palliative Care Network
Chronic Pain Spread Network	East Kootenay Division	Shared Care has initiated a new spread network to improve care for patients with chronic pain, and to support communities in the spread of successful work across BC.	In progress	Pain	Chronic Pain	Chronic Pain Network
Interior EASE	East Kootenay Division	Engagements through a Shared Care EOI completed this year with five Divisions of Family Practice within the Interior Health confirm that communications challenges between physician colleagues are common across all parts of the region.	In progress	Cardiology	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Emergency Department transitions	East Kootenay Division	Part of the EK original PiC funding, this project was not clearly defined but set out to improve relationships between ED and community physicians in collaborative management of patients through admission and discharge.	Complete	Emergency Medicine	Speciality Specific	PiC/TiC
Maternity	East Kootenay Division	Identify opportunities to improve collaboration between GPs and SPs for maternity patients – especially for outlying community GPs needing to connect with Cranbrook-based SPs.	Complete	Obstetrics & Gynecology	Maternity	PiC/TiC
Maternity Network	East Kootenay Division	To improve interprofessional collaboration in maternity care.	Complete	Obstetrics & Gynecology	Maternity	Maternity Network
Radiology	East Kootenay Division	Improve referral and ordering patterns for diagnostic imaging, in order to tackle concerns expressed by GP with regards to inefficiency of communications with urgent radiology referrals related to ultrasounds and CT scans.	Complete	Radiology	Speciality Specific	PiC/TiC
Emergency Medicine	Kootenay Boundary Division	KB lacks a well-linked KB regional emergency team spanning rural and secondary sites, that is able to respond to immediate patient needs in emergent situations, provide on-site support during the case in rural locations until transport as needed, and better direct care from point-to-point. The building blocks of this team are relationship and communications grounded in quality care guidelines, knowledge translation and streamlined processes.	In progress	Emergency Medicine	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Implementing Interdisciplinary Chronic Pain Care in a Rural Region	Kootenay Boundary Division	Physicians in Kootenay Boundary understand the need for this approach to care. However, they are limited by having neither the time nor the resources to effectively provide care to their patients dealing with chronic pain. Primary care physicians currently provide the majority of chronic pain services in BC, yet the current Fee-For-Service (FFS) model and lack of readily available multidisciplinary resources makes the gold standard of care difficult to provide, especially in rural communities.	In progress	Anesthesia, Pain	Chronic Illness	Chronic Pain Network
Interior EASE	Kootenay Boundary Division	Engagements through a Shared Care EOI completed this year with five Divisions of Family Practice within the Interior Health Authority confirm that communications challenges between physician colleagues are common across all parts of the region.	In progress	Telehealth	Speciality Specific	PiC/TiC
Maternity Network	Kootenay Boundary Division	To improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network
Optimizing GP/SP Consults to Advance Implementation of PMH/PCN	Kootenay Boundary Division	This project focuses on the impact of the medical hierarchy on the relationship between GPs and SPs, the effect of communication styles on GP/SP morale, confidence and willingness to trust, adherence of professional conduct and its importance in the referral/consult process. A clear understanding of roles and responsibilities and agreements on shared complex patient management is the goal with the understanding of the importance of managing expectations regarding waitlists and number of patients that can be seen.	In progress	Community & Rural Specialists of Internal Medicine	Speciality Specific	Coordinating Complex Care

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Regional Palliative Care	Kootenay Boundary Division	Palliative care should be the gold standard for all patients with progressive, life-limiting illness, but in Kootenay Boundary there are several challenges to adopting an interdisciplinary palliative care approach that attends to psychosocial issues, advance care planning, and symptom management for all suitable patients.	In progress	Internal Medicine, Palliative Medicine	Palliative	PiC/TiC
Supporting Patients through the Common Language of the Social Determinants of Health	Kootenay Boundary Division	Lack of screening and integrating data regarding Social determinants of health into EMRs and referrals, lack of evidence-based workflows for all physicians, and limited help for physicians to engage in a collaborative approach to mitigation, were identified by all stakeholders in our EOL as the critical gaps. Addressing these elements will bring attention to the impacts of SDH, and motivate new practices by physicians of all stripes, to the benefit of patients.	In progress		Speciality Specific	PiC/TiC
Telemedicine	Kootenay Boundary Division	This project seeks to address two main challenges experienced by patients and providers in the KB region: 1) Patient access to wrap around care and SP services, and 2) patient-provider and provider-provider communication.	In progress	Multiple	Speciality Specific	PiC/TiC
Implementing a Population Management Approach to Palliative Care	Kootenay Boundary Division	Palliative care should be the gold standard for all patients with progressive, life limiting illness, but in Kootenay Boundary there are several challenges: no upstream palliative care approach, barriers to integrating services and physician leadership.	Emerging	Palliative Medicine	Palliative	Palliative Care
Cardiac patient repatriation	Kootenay Boundary Division	Improve communication between tertiary cardiac services in Kelowna, KB hospital and community physicians. Provide opportunities for skill development, to support physicians to manage care in community when appropriate.	Complete	Cardiology	Chronic Illness	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Diabetes internal medicine	Kootenay Boundary Division	Initial phase of diabetes project, as part of the original PiC funding provided to KB. General objective is to improve relationships and collaboration between primary care and internal medicine.	Complete	Internal Medicine, Community & Rural Specialists of Internal Medicine	Chronic Illness	PiC/TiC
Frail Seniors	Kootenay Boundary Division	Address gaps in care for frail seniors, including transitions between settings and communication between Hospitalists, ERPs and GPs, with the goal of keeping the senior at home and improving discharge planning to reduce avoidable readmissions.	Complete	Hospital Medicine, Internal Medicine	Seniors	PiC/TiC
General Surgery	Kootenay Boundary Division	In the absence of CHARD, develop local directory; part of original funding for PiC received by KB.	Complete	General Surgery	Speciality Specific	PiC/TiC
Maternity/Child	Kootenay Boundary Division	Pregnant women in the Kootenays are challenged by safety issues, high costs and long distances of travel. Improving coordination between GPs and SPs will increase access to timely specialty care, reducing risk and poor health outcomes.	Complete	Obstetrics & Gynecology, Telehealth	Maternity	Maternity Network
Orthopedic referral process	Kootenay Boundary Division	Engaging GPs and Orthos in the development of an acute referral form to the outpatient cast clinic and a referral acknowledgment form, with the goal of reducing wait times.	Complete	Orthopedics, Radiology	Speciality Specific	PiC/TiC
Perinatal Mental Health	Kootenay Boundary Division	A coordinated multi-sector reproductive mental health network in the KB region will ensure engagement and improve timely access to critical supports for new mothers suffering from intra- and post-partum anxiety and depression.	Complete	Obstetrics & Gynecology, Psychiatry	Mental Health & Substance Use	Maternity Network
Psychiatry RACE	Kootenay Boundary Division	Implementing RACE, starting with with psychiatry, to enable better patient care throughout the KB region by providing the opportunity for local GPs, NPs and SPs to connect with psychiatrists for advice on specific cases.	Complete	Psychiatry, Telehealth	Mental Health & Substance Use	PiC/TiC
Radiology	Kootenay Boundary Division	Improving access to radiology services, particularly for colonoscopy.	Complete	Gastroenterology, Radiology	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Regional diabetes (phase 2 of Internal Medicine)	Kootenay Boundary Division	Develop materials, tools and resources to address variations in diabetes care across communities. Develop and deliver region-wide CME event for physicians.	Complete	Internal Medicine	Chronic Illness	PiC/TiC
Regional Diabetes phase 3	Kootenay Boundary Division	Collaborate with Interior Health to increase referrals to a new GP/SP Shared Care model in Trail, and work to develop a model to optimize care transitions for paediatric patients entering adult diabetes care.	Complete	Internal Medicine	Child & Youth	PiC/TiC
Maternity Network	Rural & Remote Division – Revelstoke	Improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network
Managing Chronic Pain in Rural BC	Shuswap North Okanagan	In the Shuswap North Okanagan, there are relatively few resources for patients to manage their chronic pain. Access to a multidisciplinary service and holistic approach is non-existent. Barriers include FFS payments, lack of private insurance and a coordinated approach to care. Acute exacerbation episodes require Emergency room visits, or walk in clinics, and chronic pain patients are generally referred to one of three GPs who provide procedural relief to pain.	Emerging	Pain	Chronic Pain	Chronic Pain
Primary Maternity Care Phase 2	South Okanagan Similkameen Division	Collaboratively developing a future model of maternity care that is sustainable, keeps all 3 provider groups practicing, clarifies expectations, provides appropriate care and continuity of care, and supports patient choice and education.	In progress	Obstetrics & Gynecology	Maternity	PiC/TiC
Maternity Network	South Okanagan Similkameen Division	Improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Surgical Optimization Project (SOP) – A Team Based Approach to Perioperative Care	South Okanagan Similkameen Division	Team Based Surgical Home (TBSH) project is focused on establishing a peri-operative surgical home at PRH to optimize patients' glycemic control before and after surgery. The TBSH would integrate and coordinate patient-centred care across multiple providers: surgeons, anesthesiologists, internal and family medicine, nursing, physiotherapy, and dieticians.	In progress	Anesthesia, General Surgery, Internal Medicine	Speciality Specific	PiC/TiC
Vulnerable Frail Elderly discharge from Emergency	South Okanagan Similkameen Division	Multi-disciplinary team co-designing an optimized care pathway for the Emergency Department and back to community for vulnerable frail elderly accessing emergency services.	In progress	Emergency Medicine, Geriatric Medicine	Seniors	PiC/TiC
Coordinating Care for Adults with Complex Medical Conditions and/or Frailty (CCC)	South Okanagan Similkameen Division	Collaborative planning for coordinated complex care for older adults with co-morbidities and/or frailty, and integrating this in Primary Care Network planning.	In progress	Geriatric Medicine, Internal Medicine, Palliative Medicine	Seniors	Coordinating Complex Care
Advance Care Planning	South Okanagan Similkameen Division	Local SPs and GPs are engaging to discuss how to increase the number of patients with an advanced care plan, and the roles and responsibilities of each care provider in initiating and contributing to the ACP.	Complete	Nephrology, Palliative Medicine	Chronic Illness	PiC/TiC
AECOPD Pathway Implementation (Phase 2)	South Okanagan Similkameen Division	Implementing the AECOPD acute pathway that was developed by an interdisciplinary, with the goal of standardizing best practices in hospital and community.	Complete	Respiratory Medicine	Chronic Illness	PiC/TiC
AECOPD Transitions Pathway	South Okanagan Similkameen Division	An interdisciplinary team is focusing on acute exacerbation of COPD (AECOPD) patients in hospital and their optimal transition back to community. An AECOPD acute pathway was developed to standardize best practices in hospital and community.	Complete	Respiratory Medicine	Chronic Illness	PiC/TiC
ON TRAC Youth Transitions	South Okanagan Similkameen Division	Supporting youth with chronic complex health conditions and disabilities as they transition from pediatric care at BC Children's Hospital to adult care in their community.	Complete	Gastroenterology, Pediatrics, Respiratory Medicine, Rheumatology	Child & Youth	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Palliative Oncology Symptom Management	South Okanagan Similkameen Division	Short term stabilization clinic for palliative patients for symptom management. Communication improvements between palliative and oncology staff and GPs improve patient care and reduce duplication of services.	Complete	Hematology & Oncology	Cancer	PiC/TiC
Primary Maternity Care	South Okanagan Similkameen Division	Bringing together primary maternity care providers to collaboratively develop sustainable models of care.	Complete	Obstetrics & Gynecology	Maternity	Maternity Network
Princeton Access to Specialist Care	South Okanagan Similkameen Division	Improving and sustaining access to specialist care in the Princeton area, and supporting Princeton GPs by developing, implementing and testing outreach clinics, and providing GPs and SPs with education and relationship-building opportunities.	Complete	General Surgery, Internal Medicine, Nephrology, Obstetrics & Gynecology, Orthopedics, Pediatrics, Respiratory Medicine, Telehealth	Speciality Specific	PiC/TiC
Renal Role clarification SP GP	South Okanagan Similkameen Division	Clarifying the roles of providers, including GPs, SPs and others at the Renal Clinic.	Complete	Nephrology	Chronic Illness	PiC/TiC
Telemedicine	South Okanagan Similkameen Division	Improve rural patient access to Penticton specialist care and support rural physicians in providing optimal care by exploring use of telemedicine to replace follow-up specialist appointments, as appropriate.	Complete	Obstetrics & Gynecology, Telehealth	Maternity	PiC/TiC
Telemedicine Phase 2	South Okanagan Similkameen Division	To explore the use of telemedicine for appropriate follow-up specialist appointments to improve rural patient access to specialist care, and to support Princeton physicians in providing optimal care.	Complete	Dermatology, Respiratory Medicine, Telehealth	Speciality Specific	PiC/TiC
Chronic Pain	South Okanagan Similkameen Division	The intent is to build a strong evidence-based model in cooperation with pain experts, such as Pain BC, that could be spread to other communities and regions in the province. GPs and SPs will participate in PSP Chronic pain module.	On hold	Pain	Chronic Pain	PiC/TiC
Frail Elderly Phase 2 (Access and continuity of care for older adults)	Thompson Region Division	To enhance access and continuity of care for older adults with chronic co-morbidities by improving methods of team-based communication and knowledge exchange between GPs, SPs and other health care providers.	In progress	Geriatric Medicine	Seniors	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Interior EASE	Thompson Region Division	Engagements through a Shared Care EOI completed this year with five Divisions of Family Practice within the Interior Health Authority confirm that communications challenges between physician colleagues are common across all parts of the region.	In progress	Cardiology	Speciality Specific	PiC/TiC
Maternity Care Across BC	Thompson Region Division	To improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	PiC/TiC
Women's Health Clinic	Thompson Region Division	To enhance timely access, information, support and continuity of care in Gynecological health across the Thompson Region by managing opportunities for improvement in the patient journey and providing wrap-around specialized patient care through family physician involvement.	In progress	Obstetrics & Gynecology	Speciality Specific	PiC/TiC
Maternity Network	Thompson Region Division	To enhance interprofessional collaboration in maternity care. The Thompson Region Family Obstetrics Group (TRFO), a group of family physicians providing maternity care, is experiencing a provider capacity crisis. TRFO is working closely with IH to work on short-term solutions, however, there is a need for sustainable long term solutions. An Alternate Practice Arrangement (APA) model for a low risk maternity service at Royal Inland Hospital is envisioned.	In progress		Maternity	Maternity Network
Coordinating Complex Care for Older Adults (CCC)	Thompson Region Division	This project's goal is to streamline coordination of care for older adults by bringing specialists into strategic planning for health service planning and networking in their community.	Emerging	Cardiology, Geriatric Medicine, Rheumatology	Chronic Illness	Coordinating Complex Care
Mental Health Substance Use (MHSU)	Thompson Region Division	Through collaboration , communication and community, the goal of the EOI is to develop the building blocks for a framework which will provide sustainable supportive, accessible and comprehensive mental health care in the Thompson region.	Emerging	Psychiatry	Mental Health & Substance Use	Adult Mental Health & Substance Abuse (MHSU)

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Chronic Pain Interdisciplinary Community Service Model	Thompson Region Division	Bring a multi-disciplinary team together to map out the process, share information, develop policies, and identify and communicate expanded specialist services with regards to including chronic pain services at the Kamloops Primary Care Clinic.	Emerging	Addictions Medicine, Anesthesia, GPs with Enhanced Skills, Pain	Mental Health & Substance Use	Chronic Pain
Breast Health	Thompson Region Division	In collaboration with IH, create a centralized clinic for Breast Health at Royal Inland Hospital (RIH) to reduce wait times for physician consultation and diagnostic imaging to improve survival outcomes for patients.	Complete	Radiology	Cancer	PiC/TiC
Endocrinology	Thompson Region Division	With the prevalence of diabetes rising, lack of specialty services, long wait lists, and lack of specialty knowledge impacts patient care. The goal is to support GPs, SPs, AHCPs, patients and families by increasing access to Endocrinology services.	Complete	Endocrinology & Metabolism	Child & Youth	PiC/TiC
Frail Elderly	Thompson Region Division	Improving communication and information transfer between hospital and community through partnership between SPs, hospitalists, GPs, community services, allied professionals, and patients, their families and caregivers.	Complete	Geriatric Medicine	Seniors	PiC/TiC

NORTHERN HEALTH AUTHORITY PROJECTS (NHA)

Shared Care Liaison: Sarah Forster • sforster@doctorsofbc.ca



PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Northern Shared Care Psychiatry Collaboration (NSCPC)	Prince George Division	The purpose of the project is to operationalize the integrated health service model specifically for those in need of MHSU services, especially where Primary Care and Specialist Services are called to work together in service of the patient.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
Psychiatry and Mental Health	Prince George Division	To engage in a consultative process to develop a full proposal for a Northern Region psychiatry initiative.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
Clinical shared care pilots	University of Northern BC	SPs (psych, COPD) and GPs identify areas of process and infrastructure commonality so that resources can be used wisely. Some activities to be trialed include use of telehealth and development of electronic care plans.	Complete	Cardiology, Hematology & Oncology, Psychiatry, Telehealth	Speciality Specific	PiC/TiC
Clinical shared care projects (phase 2)	University of Northern BC	Building on the work of the clinical shared care pilots, this phase will spread to other specialty areas to implement shared care plans between GPs and SPs (Oncology, gastroenterology, Mental Health, Emergency, COPD, CHF, geriatrics, nephrology).	Complete	Cardiology, Emergency Medicine, Gastroenterology, Hematology & Oncology, Nephrology, Psychiatry, Respiratory Medicine, Telehealth	Speciality Specific	PiC/TiC
CME/CPD – Professional development	University of Northern BC	This project supports the rest of the NPIC portfolio of projects by seeking CME credits and professional development opportunities which complement all NPIC projects (e.g. Clinical outreach, videoconferencing etc.)	Complete	Community & Rural Specialists of Internal Medicine	Speciality Specific	PiC/TiC
IMIT – E Shared Care Plans	University of Northern BC	The Care Plan is designed to enable GPs and other healthcare providers to more effectively and efficiently address the health needs of patients, particularly those with chronic and complex health issues.	Complete	Community & Rural Specialists of Internal Medicine, Telehealth	Speciality Specific	PiC/TiC
Northern RACE	University of Northern BC	Northern RACE (NRACE) enables better patient care throughout Northern BC by providing the opportunity for local GPs, NPs and SPs to connect with SPs for advice on a specific case.	Complete	Internal Medicine, Psychiatry, Cardiology, Telehealth	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Oncology – Consultation Letters	University of Northern BC	Written communication from GPs to SPs (referral letters) and from SPs back to GPs (consultation letters) is a critical enabler for better patient care. Work to date has focused on obtaining feedback regarding end of treatment for cancer patients.	Complete	Hematology & Oncology	Cancer	PiC/TiC
Oncology – Cancer Survivorship	University of Northern BC	Supporting GPs to work with other care providers to ensure seamless transition of cancer patients from active treatment to ongoing follow up.	Complete	Hematology & Oncology	Cancer	PiC/TiC
Specialist Outreach Visits	University of Northern BC	Clinical outreach visits support SPs to travel to communities throughout Northern BC to better address patient needs and to connect with GPs locally. Non physicians may also be involved with such visits.	Complete	Internal Medicine, Pediatrics, Community & Rural Specialists of Internal Medicine, Pain	Speciality Specific	PiC/TiC
Videoconferencing	University of Northern BC	Providing visual and verbal links between SPs in larger centers and GPs in the small communities throughout Northern BC.	Complete	Respiratory Medicine, Telehealth	Speciality Specific	PiC/TiC

VANCOUVER COASTAL HEALTH PROJECTS (VCH)

Shared Care Liaison: Raymon Grewal • rgrewal@doctorsofbc.ca



PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Gastroenterology	North Shore Division	Improve access to gastroenterology, reduce the number of inappropriate referrals and improve communications between family physicians and gastroenterologists.	In progress	Gastroenterology	Speciality Specific	PiC/TiC
Hospitalists	North Shore Division	Improvement of communication between hospitalists and community family physicians as patients are admitted and discharged from Lions Gate Hospital.	In progress	Hospital Medicine, GPs with Enhanced Skills	Chronic Illness	PiC/TiC
Opioid and Pain Management	North Shore Division	The goal of the project is to address the current gaps in care to improve chronic pain management while minimizing the harm of opioids on the North Shore.	In progress	Addictions Medicine, Anesthesia	Mental Health & Substance Use	Chronic Pain Network
Psychiatry	North Shore Division	Establishment of non-urgent, rapid access to psychiatric consults in partnership with Vancouver Coastal Health; referral pathways.	In progress	Psychiatry	Mental Health & Substance Use	PiC/TiC
Orthopedics	North Shore Division	Improved access to orthopaedics consult through the establishment of a screening process; improved communication and sharing of care between family physicians and orthopaedic surgeons through an ortho advice line and enhanced referral process.	Complete	Orthopedics, GPs with Enhanced Skills	Speciality Specific	PiC/TiC
Orthopedics Phase 2	North Shore Division	Spread of referral processes and use of the ortho advice line to the Sunshine Coast, Powell River, and the Sea to Sky communities; integration of MSK resources within the North Shore; development of patient education materials.	Complete	Orthopedics	Speciality Specific	PiC/TiC
Changing the Focus from Pain Management to Improving Abilities	Powell River Division	Taking a patient population approach to organizing care and self-management support for people living with chronic pain.	Complete	GPs with Enhanced Skills, Pain, Psychiatry	Chronic Pain	Chronic Pain Network
Palliative Care Services (Improving)	Powell River Division	Establishing a systematic approach to palliative care.	Complete	Palliative Medicine, Internal Medicine, GPs with Enhanced Skills	Palliative	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Palliative Care Services (Improving) Phase 2	Powell River Division	To enhance palliative care services in Powell River through standardization of approaches and processes, improved coordination of care between physicians and providers, and enhanced knowledge.	Complete	Internal Medicine, Palliative Medicine, GPs with Enhanced Skills	Palliative	PiC/TiC
Cardiology	Providence Healthcare Society	Spread shared care processes (e.g. referral acknowledgment) into VCH ambulatory clinics. Same contract as Providence-RACE.	In progress	Cardiology	Chronic Illness	PiC/TiC
Complex, Comorbid Chronic Disease Management Strategy	Providence Healthcare Society	Communication on admission and discharge between internal medicine and family physicians; accurate identification of family physicians; shared care planning.	In progress	Internal Medicine	Chronic Illness	PiC/TiC
RACE	Providence Healthcare Society	An innovative model of shared care involving a telephone advice line where family physicians and nurse practitioners can call one phone number to access specialty telephone advice.	In progress	Multiple	Speciality Specific	PiC/TiC
RACE – Spread & Sustainability	Providence Healthcare Society	RACE, is provincial in nature but not yet on seamless system. RACE needs to continue to grow and spread to provide easy timely support to FPs across BC.	In progress	General Surgery	Speciality Specific	PiC/TiC
Rapid Access General Internal Medicine	Providence Healthcare Society	Providence – Improving the Interface with Primary Care and General Internal Medicine at St. Paul's Hospital and Vancouver General Hospital.	In progress	Internal Medicine	Chronic Illness	PiC/TiC
Regional Radiology	Providence Healthcare Society	The BC Ministry of Health has framed the issue of access in a different way: communication and collaboration between GPs and specialists with regards to Diagnostic Imaging. The framework is put forward as the Providence Health Care/ Vancouver Coastal Health joint proposal for Prototyping streamlined collaborative access in regional radiology driven by the Regional Radiology & divisions. The leadership committees are in place to support the shared care Diagnostic Imaging Triple Aim Framework.	In progress	Radiology	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Urbandoc – Mental Health	Providence Healthcare Society	Process to schedule psychiatry visits within a family physician's office and to schedule locum coverage.	In progress	Psychiatry	Mental Health & Substance Use	PiC/TiC
Coordinating Complex Care for Older Adults (CCC)	Providence Healthcare Society	The goal is to develop a decision support care pathway, which will enable family physicians to feel confident in coordinating care of patients with dementia and co-morbidity and their families. The pathway would help ensure all patients get access to quality of care through a collaborative model that includes specialists, family physicians, geriatric services, community and informal caregivers.	Emerging	Cardiology, Geriatric Medicine	Seniors	Coordinating Complex Care
BASE – Electronic Advice from Specialists to Primary Care	Providence Healthcare Society	Establishing e-consults in the Vancouver Coastal region.	Complete	Internal Medicine, Telehealth	Chronic Illness	PiC/TiC
Referral & RACE	Providence Healthcare Society	Establish the RACE line beginning with cardiology and establish referral and referral acknowledgement templates and processes.	Complete	Cardiology, Telehealth	Chronic Illness	PiC/TiC
Geriatrics	Richmond Division	Geriatrician work will focus on engagement and planning for service integration in the GP's practice and networks.	Complete	Geriatric Medicine	Seniors	PiC/TiC
Mental Health	Richmond Division	Improved access to psychiatric care through the co-location of psychiatry with family practice.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
Orthopedic & Rheumatology	Richmond Division	Enhanced referral and referral acknowledgment process; enhanced GP/Specialist engagement; improved access to orthopaedic care; improved alignment of MSK resources; enhanced role clarity, capacity building and coordination of care with VCH services.	Complete	Orthopedics, Rheumatology	Speciality Specific	PiC/TiC
Maternity Network	Sea to Sky Division	To improve interprofessional collaboration in maternity care.	Emerging	Obstetrics & Gynecology	Maternity	Maternity Network
Timely Access to ADHD Care	Vancouver Coastal	Second phase of the initial Shared Care Rapid Access to Psychiatry project undertaken by Dr. Elisabeth Baerg Hall at Langara College. This phase will focus on the spread of the existing ADHD group medical visit model to other student health centres.	In progress	Psychiatry	Child & Youth	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Addiction Treatment on the Sunshine Coast	Sunshine Coast Division	Focus is on alcohol misuse among seniors. Similar approach as Opioids project. Their goals are to increase capacity for Gps to address use within this population, explore the use of e-mentor, and clarify and improve referral pathways for treatment and support.	In progress	Addictions Medicine	Mental Health & Substance Use	PiC/TiC
Coordinating Complex Care for Older Adults (CCC)	Sunshine Coast Division	Move through an analysis of community services and gaps, work on innovative options for improving care for persons with dementia; these ideas will be naturally aligned with the PCN service plans and SCSPs.	Emerging	Psychiatry	Seniors	Coordinating Complex Care
Maternity Network	Sunshine Coast Division	Improve interprofessional collaboration in maternity care.	Emerging	Obstetrics & Gynecology	Maternity	Maternity Network
Mental Health	Sunshine Coast Division	Geriatric Mental Health; improved access to adult mental health care.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
e-Mental Health	VGH & UBC Hosp. Foundation	Creation of a web-based tool to assess the needs of patients, direct them to appropriate web-based resources, and provide psychiatry or psychology support if needed.	In progress	Psychiatry, Telehealth	Mental Health & Substance Use	PiC/TiC
Maternity Network	VGH & UBC Hosp. Foundation	To improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network

VANCOUVER ISLAND HEALTH AUTHORITY PROJECTS (VIHA)

Shared Care Liaison: Nancy Falconer • nfalconer@doctorsofbc.ca



PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Enhancing Mental Health and Substance Use Care	Campbell River Division	Project aims to increase access to timely, comprehensive and integrated MHSU care and services.	In progress	Psychiatry	Mental Health & Substance Use	PiC/TiC
Rapid Access General Surgery Clinic	Campbell River Division	To improve access to urgent, non-emergent general surgery and build on the success of the Enhanced Recovery After Surgery initiative by engaging GP's in pre and post surgical optimization.	Complete	General Surgery, Anesthesia, Emergency Medicine	Speciality Specific	PiC/TiC
Maternity Network	Victoria Division	To improve interprofessional collaboration in maternity care.	Emerging	Obstetrics & Gynecology	Maternity	Maternity Network
Perinatal Partners in Care Phase 2	Comox Valley Division	To implement a collaborative group maternity care pilot, and to enhance care for pregnant women experiencing mild to moderate mental health and substance use issues.	In progress	Obstetrics & Gynecology, Psychiatry	Maternity	Maternity Network
Perinatal Partners in Care Project	Comox Valley Division	To develop a collaborative approach to perinatal care in order to ensure maternity patients have access to appropriate levels of prenatal and post natal care.	Complete	Obstetrics & Gynecology	Maternity	Maternity Network
GP & SP Collaboration	Cowichan Valley Division	The Cowichan Partners in Care (CPIC) pilot project used a facilitated discussion process to foster relationship building between FPs and SPs to identify and address factors impacting physician work experience and satisfaction.	Complete	General Surgery	Speciality Specific	PiC/TiC
Palliative Care Project	Cowichan Valley Division	Address issues of coordination and partnership in care between GP's, SP's and health authority services for palliative care. 1. Pain & Symptom Management Clinic 2. Community Consultation Process on End-Of-Life 3. End-Of-Life Forum.	Complete	Palliative Medicine, Hematology & Oncology	Palliative	PiC/TiC
PiC Palliative 2.0 Project	Cowichan Valley Division	Partners in Care Project to develop a system of integrating the multi-disciplinary palliative care team early in the patient's diagnosis of terminal cancer.	Complete	Palliative Medicine, GPs with Enhanced Skills, Hematology & Oncology	Palliative	PiC/TiC
Behavioural Support Team (BeST) Management of Dementia Patients in Long Term Care	Nanaimo Division	To improve access and appropriateness of care for patients living with dementia in residential care.	In progress	Geriatric Medicine, Psychiatry	Seniors	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Increasing access to Opioid Antagonist Therapy (OAT)	Nanaimo Division	Create pathway to care model to increase timely access to opioid treatment, spread e-mentor, create a Community of Practice mid Vancouver Island region (Island Health Geography 2).	In progress	Addictions Medicine, Emergency Medicine	Mental Health & Substance Use	PiC/TiC
Maternity Network	Nanaimo Division	To improve interprofessional collaboration in maternity care.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network
Wound Care Project	Nanaimo Division	Improving care coordination and access to specialist consult for patients with chronic wounds.	In progress	Dermatology, Infectious Diseases, Plastic Surgery, Vascular Surgery	Speciality Specific	PiC/TiC
Cognitive Behavioural Therapy (CBT) Group Visit Model	Nanaimo Division	Implementing CBT Group Medical Visit Model in Nanaimo.	In progress	Psychiatry	Mental Health & Substance Use	Spread and Sustainability
Development of Care and Transition Pathways for Seniors	Nanaimo Division	Develop informational materials to support improved discharge, engage providers in identification of key improvements.	Complete	Geriatric Medicine, Nephrology, Hospital Medicine	Seniors	PiC/TiC
Partners in Care Project	Nanaimo Division	Improving communication, referral, and relationships between Family Physicians and Specialists (ERP's, Internal Medicine, Psychiatry and Maternity).	Complete	Internal Medicine, Psychiatry, Obstetrics & Gynecology	Speciality Specific	PiC/TiC
Substance Use Project	Nanaimo Division	Improved coordination of care and timely access to care for substance use patients.	Complete	Addictions Medicine, Psychiatry, Emergency Medicine, GPs with Enhanced Skills	Mental Health & Substance Use	PiC/TiC
Transitions in Care from Acute to Residential Care	Nanaimo Division	Map transition issues between Hospital and Residential Care.	Complete	Geriatric Medicine	Seniors	PiC/TiC
Mental Health Substance Use (MHSU)	Rural & Remote Division – Northern Gulf Islands	To develop a project proposal aimed at improving access to MHSU support for people living in Northern Gulf Islands and Gold River.	Emerging	Addictions Medicine, Psychiatry	Mental Health & Substance Use	Chronic Pain
Intersections of Care (IoC)	Rural & Remote Division – Salt Spring Island	Enhance access to comprehensive team based care models to support patients living with chronic pain and substance use disorders.	In progress	Addictions Medicine, Pain	Mental Health & Substance Use	Chronic Pain Network

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Partners in Care	Rural & Remote Division – Salt Spring Island	Improving access to specialist care for residents on Salt Spring Island.	Complete	Cardiology, Geriatric Medicine, Physical Medicine & Rehabilitation, Hematology & Oncology	Speciality Specific	PiC/TiC
Maternity Network	Shared Care Central	To improve interprofessional collaboration in maternity care.	Emerging	Obstetrics & Gynecology	Maternity	Maternity Network
RACE Evaluation and Work Plan	South Island Division	In 2017/18 SCC approved an evaluation of the overall performance of RACE and related eConsult services, in order to inform sustainability. The final evaluation report will be presented in August. Data has been collected from all RACE and eConsult teams, through surveys of participating physicians, and interviews with provincial teams adopting RACE.	In progress	Hematology & Oncology, Obstetrics & Gynecology, Radiology	Cancer	PiC/TiC
Partners in Care Phase 2	South Island Division	To create an environment that encourages and supports relationship building and quality improvements through speciality focused working groups, networking opportunities and educational events (ortho, cardio, GI, plastics, neurology & RACE).	Complete	Cardiology, Gastroenterology, Neurology, Orthopedics, Plastic Surgery	Speciality Specific	PiC/TiC
Improving transitions to and from the Saanich Peninsula Hospital to the W'SÁNEŦ Community	South Island Division	To collaboratively develop and pilot improvements to discharge practices to improve continuity of care and culturally safe transitions for First Nations.	Complete	Hospital Medicine, Emergency Medicine	Speciality Specific	PiC/TiC
Partners in Care (RACE) Phase 3	South Island Division	Facilitating opportunities for family physicians and specialists to collaborate on developing practical and sustainable solutions that improve patient care and their own professional satisfaction.	Complete	Hematology & Oncology, Obstetrics & Gynecology, Radiology	Speciality Specific	PiC/TiC
Partners in Care Phase 1	South Island Division	The aim of Phase One was to create an environment that encourages and supports the building of relationships between FP and Specialists and create opportunities for collaborative QI.	Complete	Gastroenterology, Orthopedics	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
CBT Skills Group Program	Victoria Division	Develop tools and adoption profiles to effectively spread the CBT skills group training initiative. Develop a model for sustainability and spread that can be used for all projects.	In progress	Psychiatry	Mental Health & Substance Use	Spread and Sustainability
Enabling Streamlined Information Sharing	Victoria Division	To improve transfer of longitudinal patient information from GP office to acute care by working with GPs to optimize EMR use; test a process of proactively sending in patient summaries for high risk patients before a hospital admission occurs; and explore the feasibility of fully electronic information transfer in collaboration with Island Health's efforts to improve community integration.	In progress	Hospital Medicine	Speciality Specific	PiC/TiC
Improving Connections for "Familiar Faces" in the Emergency Department	Victoria Division	Enable better provider-to-provider connections, helping to ensure care continuity and coordination as these patients move between emergency and community services.	In progress	Emergency Medicine	Mental Health & Substance Use	PiC/TiC
Improving Residential Care Transitions in Greater Victoria	Victoria Division	Joint venture between Transitions in Care Shared Care and Residential Care Initiative (RCI) - Victoria and SI DoFP. Work aims to improve quality of transitions through implementing 3 strategies that will enable better provider to provider communication: Create comprehensive database of residential care facility information; strengthen relationships by developing common agenda and collaboratively creating tools to make patient transitions consistent; build IMIT enabled communications.	In progress	Geriatric Medicine, Hospital Medicine	Seniors	PiC/TiC
Hospital Discharge Planning	Victoria Division	Improve discharge planning and communication between hospital and community physicians transitioning the care of patients.	Complete	Hospital Medicine	Speciality Specific	PiC/TiC
Improving Transitions for Patients Moving In and Out of Hospital	Victoria Division	Improve coordination of care between Hospitalists, GP's and community health services for frail seniors. Introduction of e-notification.	Complete	Emergency Medicine, Hospital Medicine, Telehealth	Speciality Specific	PiC/TiC

PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Mental Health Substance Use Project	Victoria Division	The goal of the MHSU project is to improve access to treatment for patients with mild to moderate MHSU issues.	Complete	Psychiatry	Mental Health & Substance Use	PiC/TiC
Mental Health Substance Use Project Phase 2	Victoria Division	Enhancing access to MHSU support within primary care through learning series for GP's, spread of cognitive behavioural therapy group medical visits and team based care pilot for patients with substance use issue.	Complete	Addictions Medicine, Psychiatry	Mental Health & Substance Use	PiC/TiC
Transitions in Care from Acute to Community Phase 3	Victoria Division	Improving care continuity across acute-to-community transitions focused on direct provider to provider communication (secure texting), care planning for frequent users of the ER, and further pilot of GP patient summaries.	Complete	Emergency Medicine, Hospital Medicine, Telehealth	Speciality Specific	PiC/TiC
Supportive Cardiology Project (Palliative Care for Cardiac Patients)	Victoria Hospice	The intention of the project is to develop a model of care for Heart Failure patients in the phase between active interventions and palliative care.	In progress	Cardiology, Palliative Medicine	Palliative	PiC/TiC

PROVINCIAL HEALTH AUTHORITY PROJECTS

Shared Care Liaison: **Kathy Copeman-Stewart** • kcopemanstewart@doctorsofbc.ca



PROJECT TITLE	FUND HOLDING PARTNER	DESCRIPTION	STATUS	MAIN SPECIALTY	PATIENT POPULATION	INITIATIVE
Pain BC – Echo for Pain	Pain BC	Implementing Project Echo: The project team will utilize already established networks of physicians and interprofessional care teams (where applicable) through SCC funded Divisions of Family Practice in 5 communities. Pain BC will work with these existing structures, as well as other communities where pain has been identified as a priority by the Division, to recruit participants.	In progress	Addictions Medicine, Pain	Chronic Pain	Chronic Pain Network
Improved Specialist/GP Transitions for Heart Failure Patients	PHSA Cardiac Services	Improving communication and coordination of heart failure care during patients transition between primary care physician and their heart function clinic specialist.	In progress	Cardiology	Chronic Illness	PiC/TiC
Spread and Sustainability Studies in Practice and Models for the Future	Shared Care Central	Develop a solution to embed sustainability in more projects and develop a solution to spread projects more effectively to other communities.	In progress		Speciality Specific	PiC/TiC
Maternity Network	Shared Care Central	To improve interprofessional collaboration in maternity care across BC.	In progress	Obstetrics & Gynecology	Maternity	Maternity Network

SHARED CARE INITIATIVES AND NETWORKS

Coordinating Complex Care for Older Adults • Maternity • Chronic Pain
Adult Mental Health & Substance Use (AMHSU) • Palliative Care

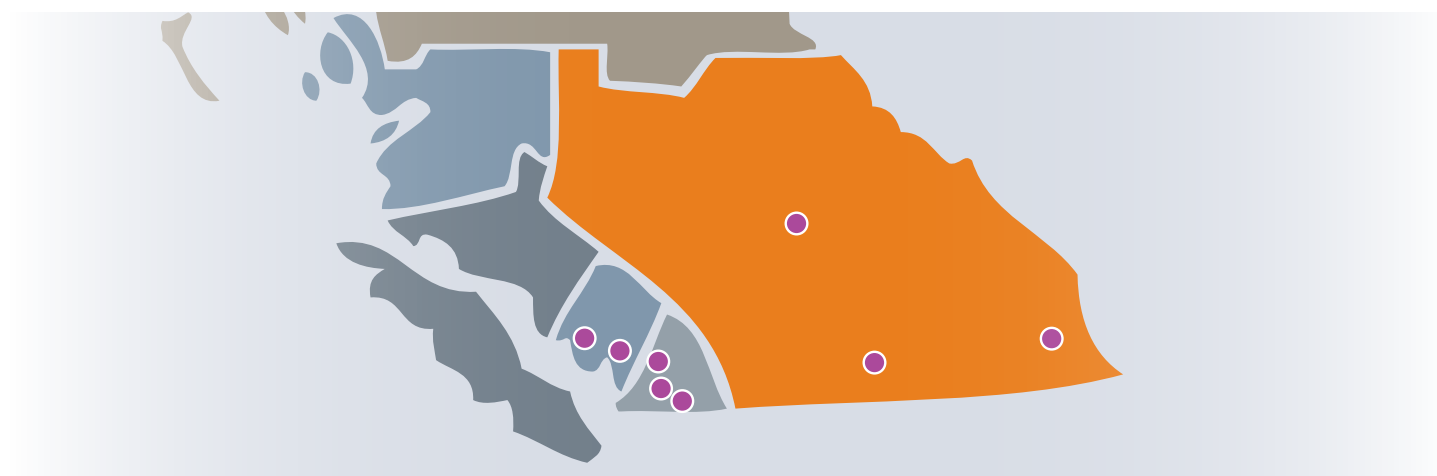


Spreading Success and Innovation

Since 2017, Shared Care has been taking a new approach to supporting innovation and spread of successful work with the introduction of new initiatives and 'Spread Networks' to link communities interested in improving care for priority populations. These are: Coordinating Complex Care for Older Adults, Maternity, Chronic Pain, Adult Mental Health & Substance Use (AMHSU), and Palliative Care. We have grouped all the projects by fundholder in the following pages to allow you to see at a glance, who is involved in a specific initiative or network.

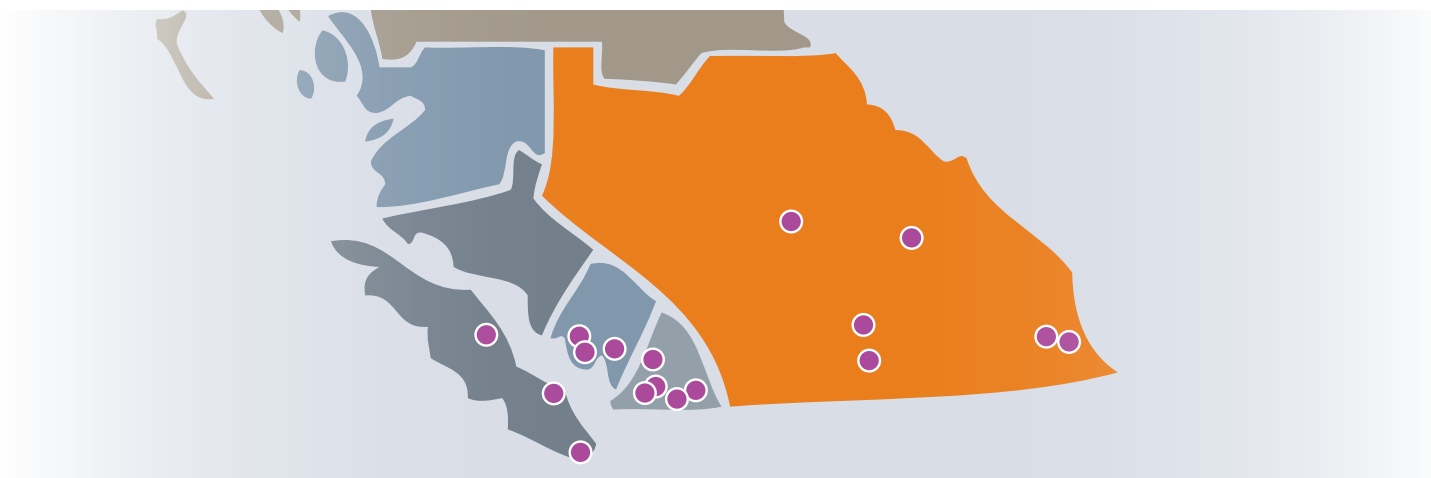
Please note that these projects, with a project description, are also included in the regional pages from pages 7–42

Coordinating Complex Care for Older Adults Initiative



REGION	FUND HOLDER	PROJECT TITLE	STATUS
FHA	Abbotsford Division	Implementing a Medical Neighbourhood for Older Adults w Complex Conditions (CCC)	In progress
FHA	Fraser Northwest Division	Improved Access and Referrals to Geriatric Care & Services (CCC)	Emerging
FHA	Ridge Meadows Division	Coordinating Complex Care for Older Adults (CCC)	In Progress
IHA	Kootenay Boundary Division	Optimizing GP/SP Consults to Advance Implementation of PMH/PCN (CCC)	In progress
IHA	South Okanagan Similkameen Division	Coordinating Care for Adults with Complex Medical Conditions and/or Frailty (CCC)	In progress
IHA	Thompson Region Division	Coordinating Complex Care for Older Adults (CCC)	Emerging
VCH	Providence Healthcare Society	Coordinating Complex Care for Older Adults (CCC)	Emerging
VCH	Sunshine Coast Division	Coordinating Complex Care for Older Adults (CCC)	Emerging

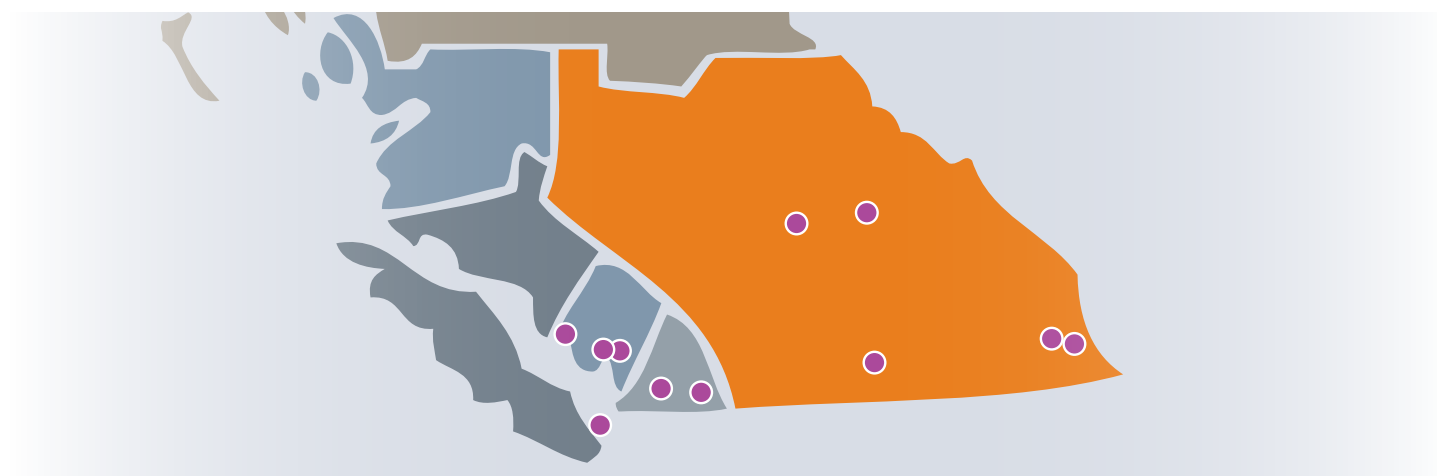
Maternity Spread Network



REGION	FUND HOLDER	PROJECT TITLE	STATUS
FHA	Abbotsford Division	Maternity Pathway Initiative	Complete
FHA	Chilliwack Division	Maternity Network	In progress
FHA	Fraser Northwest Division	Maternity Network	Emerging
FHA	Ridge Meadows Division	Maternity Network	In progress
FHA	Sunshine Coast Division	Maternity Network	Emerging
FHA	Surrey/North Delta Division	Maternity Network	In progress
IHA	Central Okanagan Division	Maternity Network	In progress
IHA	East Kootenay Division	Maternity Network	Complete
IHA	Golden (East Kootenay Division)	Maternity Network	Emerging
IHA	Kootenay Boundary Division	Maternity Network	In progress
IHA	Kootenay Boundary Division*	Maternity/Child	Complete
IHA	Kootenay Boundary Division*	Perinatal Mental Health	Complete
IHA	Rural & Remote Division - Revelstoke	Maternity Network	In progress
IHA	South Okanagan Similkameen Division	Maternity Network	In progress
IHA	South Okanagan Similkameen Division*	Primary Maternity Care	Complete
IHA	Thomson Region Division	Maternity Network	In progress
VCHA	Sea to Sky Division	Maternity Network	Emerging
VCHA	VGH & UBC Hosp. Foundation	Maternity Network	In progress
VIHA	Comox Valley Division*	Perinatal Partners in Care Phase 2	In progress
VIHA	Comox Valley Division*	Perinatal Partners in Care Project	Complete
VIHA	Nanaimo Division	Maternity Network	In progress
VIHA	Victoria Division	Maternity Network	Emerging

* Lead Community

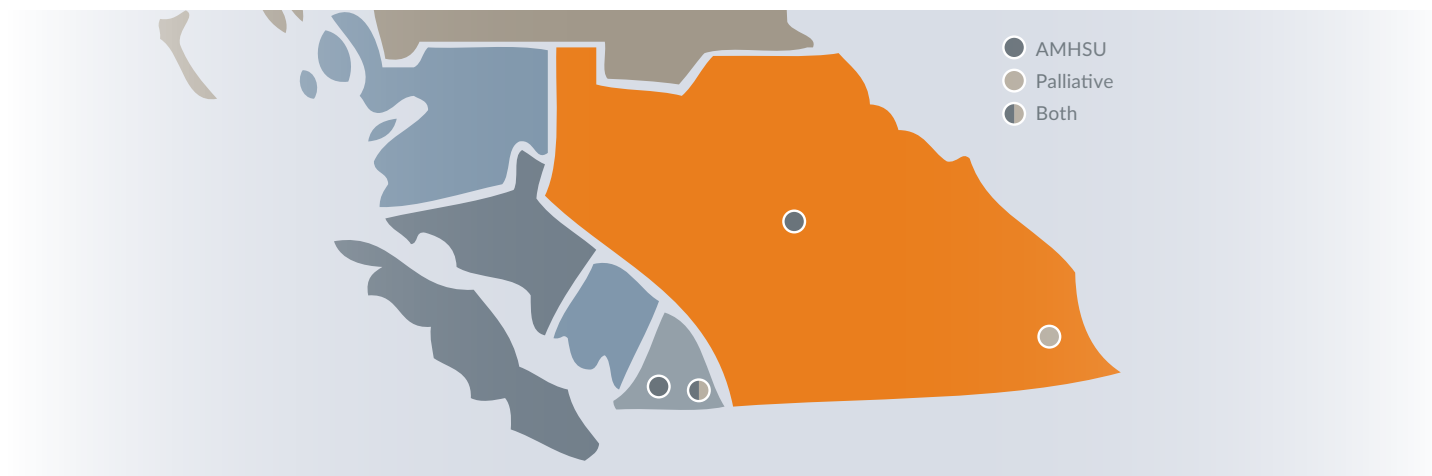
Chronic Pain Spread Network



REGION	FUND HOLDER	PROJECT TITLE	STATUS
FHA	Chilliwack Division	Chronic Pain Network	In progress
FHA	Ridge Meadows Division	Chronic Pain	In progress
FHA	Ridge Meadows Division*	Chronic Pain Management & Opioid Dependency	In progress
IHA	East Kootenay Division	Chronic Pain Spread Network	In progress
IHA	Kootenay Boundary Division	Implementing Interdisciplinary Chronic Pain Care in a Rural Region	In progress
IHA	Shuswap North Okanagan	Managing Chronic Pain in Rural BC	Emerging
IHA	South Okanagan Similkameen Division	Chronic Pain	On hold
IHA	Thompson Region Division	Chronic Pain Interdisciplinary Community Service Model	Emerging
Provincial	Pain BC	Pain BC – Echo for Pain	In progress
VCHA	North Shore Division	Opioid and Pain Management	In progress
VCHA	Powell River Division*	Changing the Focus from Pain Management to Improving Abilities	Complete
VIHA	Rural & Remote Division - Salt Spring Island	Intersections of Care (IoC)	In progress

* Lead Community

Palliative Care Spread Network & Adult Mental Health & Substance Use (AMHSU) Spread Network



PALLIATIVE CARE			
REGION	FUND HOLDER	PROJECT TITLE	STATUS
FHA	Chilliwack Division	Strengthening Palliative Care	Emerging
IHA	Kootenay Boundary Division	Implementing a Population Management Approach to Palliative Care	Emerging

ADULT MENTAL HEALTH & SUBSTANCE USE (AMHSU)			
REGION	FUND HOLDER	PROJECT TITLE	STATUS
FHA	Chilliwack Division	Adult Mental Health & Substance Use	Emerging
FHA	Ridge Meadows Division	Adult Mental Health & Substance Use	Emerging
IHA	Thompson Region Division	Adult Mental Health & Substance Use	Emerging

